

C0. Introduction

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C0.1

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**(C0.1) Give a general description and introduction to your organization.**

Compass Group PLC is a world leading food and support services company, which generated annual revenues of £25.15 billion in the year to 30 September 2019. In the last financial year end, it operated in over 45 countries, employed over 600,000 people and served over 5.5 billion meals.

The company specialises in providing food and a range of support services across the core sectors of Business & Industry, Defence, offshore & remote, Healthcare & seniors, Education, Sports & Leisure with an established brand portfolio.

Compass Group operates in circa 55,000 client 'host' locations which means that in the majority of locations, our clients are responsible for the sourcing, contracting and payment of bills relating to energy, water and waste. Whilst we work hard to influence the behaviour of our customers to adopt responsible environmental practices, we do not have direct control of their operations.

We create value for our clients and consumers by providing them with a range of dining solutions that are innovative, healthy and sustainable.

C0.2

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**(C0.2) State the start and end date of the year for which you are reporting data.**

|                | Start date     | End date          | Indicate if you are providing emissions data for past reporting years | Select the number of past reporting years you will be providing emissions data for |
|----------------|----------------|-------------------|---|--|
| Reporting year | October 1 2018 | September 30 2019 | No  | <Not Applicable>   |

C0.3

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**(C0.3) Select the countries/areas for which you will be supplying data.**

- Argentina
- Australia
- Belgium
- Brazil
- Canada
- Chile
- China
- Colombia
- Denmark
- France
- Germany
- India
- Italy
- Japan
- Netherlands
- New Zealand
- Norway
- Portugal
- Spain
- Sweden
- Switzerland
- Turkey
- United Arab Emirates
- United Kingdom of Great Britain and Northern Ireland
- United States of America

C0.4

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**(C0.4) Select the currency used for all financial information disclosed throughout your response.**

GBP

C0.5

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**(C0.5) Select the option that describes the reporting boundary for which climate-related impacts on your business are being reported. Note that this option should align with your chosen approach for consolidating your GHG inventory.**

Operational control

## C1. Governance

### C1.1

**(C1.1) Is there board-level oversight of climate-related issues within your organization?**

Yes

### C1.1a

**(C1.1a) Identify the position(s) (do not include any names) of the individual(s) on the board with responsibility for climate-related issues.**

| Position of individual(s) | Please explain   |
|---------------------------|--|
| Board-level committee     | Compass Group PLC's Corporate Responsibility (CR) Committee, is a committee of the Board which has delegated authority to the CR Committee for: setting guidance & direction, overseeing policies & progress on our sustainability activities (including climate change related issues); offering advice to the Board to manage these matters including the setting of challenging policies and procedures to deliver a world class health, safety & environmental process; and to review performance. The CR Committee reports to the Group Board and oversees all the sustainability related issues and decisions, including those concerning the environment, climate change and supply chain integrity. We have chosen board-level responsibility for climate related issues in line with our ethos of being a responsible partner, driving sustainable growth in our business. The Committee comprises all non-executive directors, Group CEO, Group CFO, Group COO North America, Group HRD and Group General Counsel & Company Secretary. The CR Committee receives reports from the Global Safety and Sustainability Director, Group General Counsel and Company Secretary, Group Head of Ethics and Compliance, Group Chief People Officer and other senior managers to ensure that progress is being made towards meeting the Group's specific CR KPIs and our ongoing CR commitments. |

### C1.1b

**(C1.1b) Provide further details on the board's oversight of climate-related issues.**

| Frequency with which climate-related issues are a scheduled agenda item | Governance mechanisms into which climate-related issues are integrated  | Scope of board-level oversight | Please explain   |
|---|---|--------------------------------|--|
| Scheduled – all meetings  | Reviewing and guiding strategy<br>Setting performance objectives<br>Monitoring implementation and performance of objectives<br>Monitoring and overseeing progress against goals and targets for addressing climate-related issues | <Not Applicable>               | The CR Committee meets at least three times a year and has a rolling agenda with reports received from the Chief Sustainability Officer (Global Director of Group Safety & Sustainability) and other senior managers to ensure that progress is being made towards meeting the Group's specific corporate responsibility KPIs and in our ongoing corporate responsibility commitments. Last year, we set out our new Corporate Responsibility strategy and KPIs to identify our global priorities for responding to social and environmental change. In 2019, we reviewed and confirmed this using our materiality analysis. Monitoring progress against these corporate responsibility KPIs is a scheduled agenda item of all CR Committee meetings. The Group's environmental policy is reviewed annually by the CEO. In the course of its work to review and monitor the implementation and effectiveness of the Group's Safety and Sustainability and People strategies, policies and practices, the Committee received updates from a number of senior executives including the Group Safety and Sustainability Director. The updates included details of work and initiatives taking place throughout the Group, aligned to the Company's sustainability strategy pillars, aimed at improving health, safety and sustainability performance. For example, in 2019 we committed to set a 'Science Based Target' to reduce the greenhouse gas emissions of our operations, in line with the 2015 Paris Agreement to limit global warming to 1.5 degrees. Sustainability is a key area of focus for both the Company and its stakeholders. As the Company increases its focus on the impact of its operations, the oversight, remit and responsibilities of the CR Committee increase proportionately. During the year, we conducted an extensive review of the role and responsibilities of the Committee. This exercise was undertaken as part of a wider governance review in the context of changes to regulations and best practice, including the UK Corporate Governance Code 2018 (the 2018 Code), and enables the Committee to support the delivery of the Company's evolving CR strategy. |

### C1.2

**(C1.2) Provide the highest management-level position(s) or committee(s) with responsibility for climate-related issues.**

| Name of the position(s) and/or committee(s) | Reporting line   | Responsibility  | Coverage of responsibility | Frequency of reporting to the board on climate-related issues |
|---|------------------|---|----------------------------|---|
| Chief Sustainability Officer (CSO)          | <Not Applicable> | Both assessing and managing climate-related risks and opportunities | <Not Applicable>           | Half-yearly   |

## C1.2a

**(C1.2a) Describe where in the organizational structure this/these position(s) and/or committees lie, what their associated responsibilities are, and how climate-related issues are monitored (do not include the names of individuals).**

Our Chief Sustainability Officer (Global Director of Global Safety & Sustainability) has the highest management-level responsibility for climate-related issues. The CSO has the responsibility to form, review and communicate Compass Group's climate-related global strategy, policies and standards to the Corporate Responsibility Committee of the Board three times a year. This includes the setting and reviewing progress towards our targeted KPIs, assessing the climate-related risks identified by the Group Risk Committee and managing and monitoring the associated opportunities. This responsibility has been given to the CSO because he is a member of the senior leadership team has influence with, and communicates at board level.

The CSO is supported by the Group Head of Sustainability, who chairs the Group Sustainability Committee. This committee consists of regional Sustainability Point of Contacts (SPOCs) across our top 25 operational countries. The Group Sustainability Committee is responsible for the implementation of Group sustainability strategy including environmental strategy, policy and standards in their specific country. Collectively, the participating countries account for c.96% of operational control (based on revenue) of Compass Group. In addition, the Group comprises HR and Operational representation to provide insights and advice to the Group as required.

The responsibility of both assessing and managing climate-related risks and opportunities lies with the Group Safety and Sustainability department and input it provided by the in country operational and functional management teams. Addressing the impact of climate change within our business and managing the associated opportunities enables us to achieve sustained growth whilst providing the highest quality of service to our customers, external stakeholders and our shareholders. Increasingly, our international clients (e.g. SAP, HSBC, Google) are seeking to partner with us on climate change related initiatives that derive mutual benefit. We are helping our clients deliver a more sustainable business by contributing to their sustainability ambitions such as HSBCs 'low carbon future'. In addition, with a global procurement spend of c. £6bn, we are mindful of the potential impact of climate change on food security; through promoting plant-based diets and supplier mapping we can better understand the potential risks and affect our procurement contracts accordingly.

An example of our climate-related monitoring process is the use of our new web-based reporting system which provides a 'one stop shop' for countries to report progress against their non-financial KPIs, including environmental performance in alignment with our Corporate Responsibility Strategy. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. Data is now collected from our 'top 25 countries' representing 96% of Group revenue. Having access to this data enables the Group Sustainability Committee to set and track our progress against our new and current KPIs, and explore and set longer-term KPI targets, including the development of Science Based carbon reduction targets.

## C1.3

**(C1.3) Do you provide incentives for the management of climate-related issues, including the attainment of targets?**

|       | Provide incentives for the management of climate-related issues       | Comment |
|-------|---|---------|
| Row 1 | No, not currently but we plan to introduce them in the next two years |         |

## C2. Risks and opportunities

### C2.1

**(C2.1) Does your organization have a process for identifying, assessing, and responding to climate-related risks and opportunities?**

Yes

#### C2.1a

**(C2.1a) How does your organization define short-, medium- and long-term time horizons?**

|             | From (years) | To (years) | Comment   |
|-------------|--------------|------------|---|
| Short-term  | 0            | 1          | In current financial year.                              |
| Medium-term | 1            | 2          | Following 18 months from end of current financial year. |
| Long-term   | 2            | 5          |   |

#### C2.1b

**(C2.1b) How does your organization define substantive financial or strategic impact on your business?**

As per our Risk Management framework, we consider risk and opportunities to have a high or critical financial impact when there is a one off or recurring annual profit impact of more than 4% of our PBIT

**C2.2**

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**(C2.2) Describe your process(es) for identifying, assessing and responding to climate-related risks and opportunities.**

**Value chain stage(s) covered**

Direct operations  
Upstream  
Downstream

**Risk management process**

Integrated into multi-disciplinary company-wide risk management process

**Frequency of assessment**

More than once a year

**Time horizon(s) covered**

Short-term  
Medium-term  
Long-term

**Description of process**

Environmental risks are assessed using our Major Risk Assessment (MRA) process that considers all risks as categorised within our Group Risk Category Matrix. The identification of risks and opportunities, the development of action plans to manage the risks and maximise the opportunities, and the continual monitoring of progress against agreed key performance indicators (KPIs) are integral parts of the business process and core activities throughout the Group. The Group runs a formal risk management process, as part of which the Group's Principal Risks are assessed and prioritised, with the Board having overall responsibility for risk management. As part of the assessment process, each identified risk is assessed against potential impact, probability and exposure with each risk being defined an Overall Risk Rating. Risks are identified and assessed within each country and escalated to the Group Audit Committee, CR committee and Group Board if deemed to be a substantive risk to the business. The Board reviews a Major Risk Assessment report, including principal risks and areas of emerging risks, which is formally reviewed twice a year. Following the assessment for the period covered in this response, Environmental risks have been identified but none with the potential to have a substantive impact on Compass Group.

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**C2.2a**

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**(C2.2a) Which risk types are considered in your organization's climate-related risk assessments?**

|                     | Relevance & inclusion     | Please explain  |
|---------------------|---------------------------|---|
| Current regulation  | Relevant, always included | Climate-related regulation is assessed within the Regulatory Investigation and Environmental Impact and Reporting sections of the MRA. This is relevant and always included as ineffective compliance management with current laws and regulations could have an adverse effect on the Group's reputation and could result in an adverse impact on the Group's performance if significant financial penalties are levied. Compass Group is already subject to current climate-related regulation. For example, Compass Group plc is subject to Mandatory Greenhouse Gas Reporting (MGHG), and the UK business subject to Streamlined Energy and Carbon Reporting (SECR), and the Energy Savings Opportunity Scheme (ESOS). These schemes are monitored in each MRA iteration.   |
| Emerging regulation | Relevant, always included | Emerging climate related regulation is assessed within the Regulatory Investigation and Environmental Impact and Reporting sections of the MRA. This is relevant to Compass and always included as ineffective compliance management with emerging laws and regulations could have an adverse effect on the Group's reputation and could result in an adverse impact on the Group's performance if significant financial penalties are levied. Emerging regulation within our operational territories represents a transitional risk to Compass Group. An example of emerging climate-related regulation is increased levies on energy use that have the potential to increase our operational costs and result in higher energy bills and administration costs for the company, and the introduction of SECR in our annual report and accounts.  |
| Technology          | Relevant, always included | Technology related risks are assessed within the Disruptive Innovation section of the MRA. This is relevant to Compass and always included within our assessments as disruptive innovation within our sector represents an emerging risk within Compass Group. An example of the risks considered is the risk of new industry entrants that threaten to change the business model via the introduction of revolutionary new technologies or concepts has the potential to impact Compass Group's contracts and revenues. This includes new technologies that emerge as the sector transitions to a low-carbon economy. A further example is the costs included within transitioning to new low carbon technologies within our fleet to realise long-term carbon reduction. As Scope 1 emissions originating from our fleet represent a material proportion of our total Scope 1 & 2 emissions, investment into new and emerging technologies has the potential to impact our operational costs.   |
| Legal               | Relevant, always included | Legal risks are assessed within the Litigation, Regulatory Investigations and Environmental Impact and Reporting sections of the MRA. This is relevant and always included as ineffective compliance management with laws and regulation can have an adverse effect on the Group through financial and/or reputational damage from legal actions taken against us by private parties or government agencies. An example of the climate-related risks assessed in this section are the impacts of non-compliance with climate-related regulation, such as MGHG and ESOS for our UK business, and environmental standards within our operational territories.   |
| Market              | Relevant, always included | Market risks are assessed within the Contract Retention and Increased Competition sections of the MRA. These sections are relevant to Compass and always included as increased competition loss of contract retention rates could lead to slower growth and lower profitability in an ever-increasing competitive market. Our customers are increasingly displaying a preference for selecting suppliers that have demonstrable sustainability credentials. As this trend continues there is a risk of being less competitive in winning new contracts if Compass cannot clearly communicate our high levels of activity and competence in managing our business sustainably. For example our collaborations with global clients such as Google, HSBC and SAP on shared sustainability challenges have been acknowledged by these clients as a strong indicator as to why we have retained the commercial contracts with them.  |
| Reputation          | Relevant, always included | Reputation is assessed in multiple sections in the MRA. As Compass operates in an ever-increasing competitive market, reputational risk is extremely relevant and always included within our risk assessments. Compass is publicly committed to making a positive contribution to the world in which we live and reducing our impact on the environment. We are committed to our environmental game changers pillar, reducing food waste and single use plastics and focusing on plant-forward meals, all of which will contribute to reduced operational and value chain GHG emissions. Our ability to retain contracts and win new work depends in part on our reputation and largely depends on our ability to demonstrate actions taken to achieve our commitments and to meet the targets we set ourselves. Failure to meet our obligations with regards to climate change or failure to meet targets and objectives set may impact our reputation, reducing our ability to retain and win work and may negatively impact our share price.   |
| Acute physical      | Relevant, always included | Acute physical risks are included within our Food Cost Inflation and Business Continuity sections of the MRA. This is relevant and always included due to the risk to our supply chain (increased cost of food across the Group impacts our costs that cannot be recovered) and risk to our infrastructure (failure or catastrophic events that would stop the business from continuing to operate and from which full operational recovery would be time and resource-intensive). An example of the risks considered is the impact to our food supplies by climate-related disturbances. These include drought events, extreme wind events and extreme temperature events that lead to crop stress, reducing yields and causing catastrophic crop failures. This poses a risk to the stability of our supply chain and could incur increased operational costs with procuring food supplies. A study in 2016 by Lesk et al. showed droughts and extreme heat significantly reduced national cereal production by 9–10% across the globe during 1964–2007. We anticipate that such events will increase in frequency. An example of such an event is the hot and dry weather in European regions during the Spring and Summer of 2018. This caused a reduced yield and quality of potatoes, leading to increased prices and supply shortages. |
| Chronic physical    | Relevant, always included | Chronic physical risks are included within our Food Cost Inflation and Business Continuity sections of the MRA. This is relevant and always included due to the risk to our supply chain (increased cost of food across the Group impacts our costs that cannot be recovered) and risk to our infrastructure (failure that would stop the business from continuing to operate and from which full operational recovery would be time and resource-intensive). An example of the risks considered is the predicted increase in mean temperatures across our operations. Predicted increases in mean surface temperature beyond 2020 will result in additional requirements for cooling and refrigeration in the food supply chain and at the point of delivery. As Compass purchases and delivers consumables, this poses a risk to our supply chain and could result in increased operational costs. An example of such an event is the hot and dry weather in European regions during the Spring and Summer of 2018. This caused a reduced yield and quality of potatoes, leading to increased prices and supply shortages.  |

**C2.3**

**(C2.3) Have you identified any inherent climate-related risks with the potential to have a substantive financial or strategic impact on your business?**

No

**C2.3b**

**(C2.3b) Why do you not consider your organization to be exposed to climate-related risks with the potential to have a substantive financial or strategic impact on your business?**

|       | Primary reason   | Please explain   |
|-------|--|--|
| Row 1 | Risks exist, but none with potential to have a substantive financial or strategic impact on business | Environmental risks are assessed using our Major Risk Assessment (MRA) process that considers all risks as categorised within our Group Risk Category Matrix. This covers all the key risks categories that are affecting the Group and are linked to the Group Principal risks as described in our annual report. As part of the assessment process, each identified risk is assessed against potential impact, probability and exposure with each risk being defined an Overall Risk Rating. Risks are identified and assessed within each country and escalated to the Group Audit Committee, CR committee and Group Board if deemed to be a substantive risk to the business. Following the assessment for the period covered in this response, climate-related risks have been identified but none with the potential to have a substantive impact on Compass Group. Within our assessment the most significant climate-related risks that have the potential to have an impact on Compass Group are related to the induced changes in natural resources due to acute physical risks. An increase in the frequency of severe weather events could lead to reduced yields and crop failures. Sourcing food and raw materials costs Compass Group over £6bn per year. According to the World Bank's food index, global food prices have increased by more than 75% since 2000, with this trend likely to continue. However, we work closely with our supply chain through our Global Supplier Assurance Standard programme. This gives us access to a wide range of resilient suppliers removing reliance on single commodity or supplier sources. We have flexible menu planning arrangements with clients that allow us to select ingredients that are local, seasonal and readily available, reducing the reliance on single source ingredients. We have contracts with clients that allow us to renegotiate process through cost indexation in our contracts. We are also seeking and realising operating efficiencies through menu planning and waste reduction activities, such as Winnow, which have avoided approximately 1 million plated meals from going to waste. |

**C2.4**

**(C2.4) Have you identified any climate-related opportunities with the potential to have a substantive financial or strategic impact on your business?**

No

C2.4b

**(C2.4b) Why do you not consider your organization to have climate-related opportunities?**

|       | Primary reason   | Please explain   |
|-------|--|--|
| Row 1 | Opportunities exist, but none with potential to have a substantive financial or strategic impact on business | Similarly to climate-related risks, climate-related opportunities are assessed and identified using our Major Risk Assessment (MRA) process. Each risk identified has the potential to be turned into an opportunity for the business. As such, opportunities are considered for all categories as categorised within our Group Risk Category Matrix. The magnitude of the opportunity is assessed in line with the Overall Risk Rating assigned to the risk. This is a factor or impact, probability and company exposure. Climate related opportunities that are assessed to offer a substantive impact on the business are escalated to the CR committee and Group board. Following the assessment for the period covered in this response, climate-related opportunities have been identified but none with the potential to have a substantive impact on Compass Group. Over the next financial year, we are going to review our climate change risks and opportunities with the aim of aligning our disclosure to the TCFD recommendations. Through our assessments, we have identified opportunities to increase our operational efficiency within our offices, central kitchens and fleet, thus reducing our operational costs through lower utility bills. Our most significant climate-related opportunity is linked to the growing demand from our clients and customers for healthy, ethically sourced and low carbon food options (e.g. plant-based choices and meat alternatives) that influenced our products and services offering. As such, we are offering more vegan options. In Compass USA for example, our Levy brand has been increasing the plant-based and meatless proteins available across arenas, stadiums, restaurants, cultural and entertainment venues, and convention centres. Products like meat-free proteins like the Impossible™ burgers, tacos, and meatloaf, and Beyond Meat® sausages, brats, and burgers have been crowd favourites. Since introducing these options back in 2016, Levy has seen an impressive 829% increase in total spend on these alternatives. With this increased demand, we hope to create a positive impact on the environment. Impossible™ Foods estimates that the production of their products requires 96% less land, 87% less water, and 89% fewer GHG emissions compared to burgers made from cows. The topic of "Plant forward meals" is also one of the key focus areas of our sustainability strategy within the Environmental Game Changers pillar. |

C3. Business Strategy

C3.1

**(C3.1) Have climate-related risks and opportunities influenced your organization's strategy and/or financial planning?**

Yes

C3.1a

**(C3.1a) Does your organization use climate-related scenario analysis to inform its strategy?**

No, but we anticipate using qualitative and/or quantitative analysis in the next two years

C3.1c

**(C3.1c) Why does your organization not use climate-related scenario analysis to inform its strategy?**

To date, we have not used the results of climate-related scenario analysis to inform our business strategy as we have not yet identified climate-related risks and/or opportunities that have the potential to have a substantive financial impact on the business. We have historically used climate scenarios to inform our carbon-reduction targets aligned with the Science Based Targets initiative, however due to the change in accepted methods by the SBTi, our work conducted using the CSO Context-Based Carbon Metric method is no longer accepted.

As a committed company to setting science-based targets, we will set SBTs in the next 2 years. We will use well-below 2.0°C and 1.5°C climate-related scenarios informed by the IPCC to evaluate our new set of carbon reduction goals over a medium to long timeframes (5-15 years).

C3.1d

**(C3.1d) Describe where and how climate-related risks and opportunities have influenced your strategy.**

|                                 | Have climate-related risks and opportunities influenced your strategy in this area? | Description of influence  |
|---------------------------------|---|---|
| Products and services           | Yes   | Risks and opportunities related to the growing demand from our clients and customers for food and drinks with a low carbon footprint have influenced our products and services-related strategy. Eating less meat is good for the planet and our clients are demanding more plant-based choices and meat alternatives. We are offering more vegan options, and our chefs are creating delicious recipes based around vegetables and legumes. For example, in Canada, we have announced an exclusive national partnership with Copper Branch, a large plant-based restaurant chain. We have the option to open up to 50 Copper Branch locations in Canada over the next 10 years. We are also helping clients to incorporate plant-forward meals into their menus. For example, Argentina joined the 'Veg Revolution', for example, and a new menu has been added once a week in nearly 70% of our contracts.  |
| Supply chain and/or value chain | Yes   | Climate-related risks and opportunities are incorporated into our procurement strategy. We know that sourcing specific food products, such as beef or soy from the Amazon biome or palm oil, can lead to deforestation and desertification. We are committed to preventing this and actively seek to reduce our sourcing of products from the Amazon biome region such as soy or beef. Our goal is for the palm oil used to prepare food in our kitchens to be 100% certified sustainable from physical sources by 2022.  |
| Investment in R&D               | Yes   | In 2019, we signed a global partnership with the EAT Forum: a non-profit start-up targeted on transformation to protect the planet and its resources. EAT connects scientists, politicians, business leaders, chefs, innovators and change makers to create a healthy and sustainable global food system. Together, we are working to move the world to healthy and sustainable diets; realign food system priorities for people and the planet; produce more of the right food, from less; safeguard our land and oceans; and radically reduce food losses and waste. Through innovations we are helping customers meet their carbon reduction goals. For example, Carbon Footprint is Compass USA's online environmental dashboard, enabling us to provide clients with cost effective solutions to lower the environmental impact of food service. Our Carbon Footprint toolkit tracks data and provides suggestions to reduce energy, water, and waste in the kitchen, while identifying opportunities for chefs to re-engineer their menus to lower greenhouse gas emissions. In UK, our procurement division, Foodbuy, has partnered with a number of suppliers who are at the forefront of innovation in the meat-free market to ensure that we have a wide range of products available to all of our clients. |
| Operations                      | Yes   | Management of climate related risk and opportunities is embedded in our daily operations. As well as monitoring energy usage in our offices and working closely with clients to improve energy efficiency at their sites, we implement environmental management systems to reduce our impact on the environment, including water conservation. For example in UK, in 2019, we reformulated our Environment Toolkit to ensure it contains everything our sites need to help reduce operational costs, comply with environmental legislation and Compass procedures, and support our clients with their environmental activities. Also, in 2018, we began introducing hybrid and electric vehicles and now have 82 petrol-hybrid cars and five fully electric vans. The fuel efficiency of our fleet averages 60 miles per gallon (mpg) and average CO2 emissions are 132g per kilometre. We are also working with our suppliers to introduce more clean technology products into our operations. This includes favouring energy efficient products with energy labels over lower performing products.  |

**C3.1e**

**(C3.1e) Describe where and how climate-related risks and opportunities have influenced your financial planning.**

|       | Financial planning elements that have been influenced | Description of influence  |
|-------|---|---|
| Row 1 | Revenues<br>Direct costs<br>Access to capital         | Climate-related risks and opportunities have influenced our revenues since customers around the world are demanding more ethically sourced and low carbon food options (e.g. plant-based choices and meat alternatives). Furthermore, an increasing number of clients (both public and private organisations) ask about sustainability and climate change data and performance in bids and tenders. Access to capital has been influenced since investors now routinely analyse information on ESG performance alongside other financial information. Our supply chain costs are also impacted by climate-related risks and opportunities. We know that sourcing specific food products, such as beef or soy from the Amazon biome or palm oil, can lead to deforestation and desertification. We are committed to preventing this and actively seek to reduce our sourcing of products from the Amazon biome region such as soy or beef. Our goal is for the palm oil used to prepare food in our kitchens to be 100% certified sustainable from physical sources by 2022. So far, 37% of our palm oil is certified sustainable and we are working to increase this throughout our business. We are active members of the Roundtable on Sustainable Palm Oil (RSPO) and the Round Table for Responsible Soy (RTRS). In 2019, we began the process of recalculating our global soy footprint with an external consultant. Compass UK is also a member of a roundtable on sustainable soy convened by Efeca. |

**C3.1f**

**(C3.1f) Provide any additional information on how climate-related risks and opportunities have influenced your strategy and financial planning (optional).**

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**C4. Targets and performance**

**C4.1**

**(C4.1) Did you have an emissions target that was active in the reporting year?**

No target

**C4.1c**

**(C4.1c) Explain why you did not have an emissions target, and forecast how your emissions will change over the next five years.**

|       | Primary reason  | Five-year forecast  | Please explain   |
|-------|---|---|--|
| Row 1 | We are planning to introduce a target in the next two years | Over the next five years, we expect our Scope 1 & 2 emissions to decrease by at least 12.5%. This is the minimum absolute carbon reduction for a well-below 2.0°C, and as a committed member to the SBTi, this is the minimum level of carbon reduction that Compass Group will need to achieve. We are of course investigating requirements of 1.5°C reduction targets, and if chosen, will result in absolute carbon reduction in exceedance of the 12.5% mentioned above | We do not currently have a carbon reduction target due to the retirement of our previous carbon reduction goal of a 50% reduction in our carbon intensity per revenue for Scopes 1 & 2. This target was retired as we are committed to setting science-based carbon reduction targets, and this target was not aligned to the latest SBTi criteria. We have committed to setting a science-based carbon reduction target to be validated by the SBTi, and are committed to setting a target for Scopes 1, 2 & 3 in the next two years. This target will be of at least well-below 2.0°C in accordance with SBTi criteria and of a medium to long timeframe (5-15 years). |

**C4.2**

**(C4.2) Did you have any other climate-related targets that were active in the reporting year?**

Other climate-related target(s)

**C4.2b**

**(C4.2b) Provide details of any other climate-related targets, including methane reduction targets.**

**Target reference number**

Oth 1

**Year target was set**

2017

**Target coverage**

Business division

**Target type: absolute or intensity**

Absolute

**Target type: category & Metric (target numerator if reporting an intensity target)**

|                 |   |
|-----------------|---|
| Land use change | Other, please specify (All palm oil used in kitchen to be certified sustainable by 2022 ) |
|-----------------|---|

**Target denominator (intensity targets only)**

<Not Applicable>

**Base year**

2017

**Figure or percentage in base year**

36

**Target year**

2022

**Figure or percentage in target year**

100

**Figure or percentage in reporting year**

37

**% of target achieved [auto-calculated]**

1.5625

**Target status in reporting year**

Underway

**Is this target part of an emissions target?**

No, this target is not part of an emissions target. We committed to set a 'Science Based Target' and this target on palm oil certified will contribute to reduce the carbon footprint of our operations, in line with the 2015 Paris Agreement to limit global warming to 1.5 degrees.

**Is this target part of an overarching initiative?**

No, it's not part of an overarching initiative

**Please explain (including target coverage)**

We know that sourcing specific food products, such as beef or soy from the Amazon biome or palm oil, can lead to deforestation and desertification and impact this has on carbon emissions and climate change by reducing the coverage of land with forests. We are committed to preventing this and actively seek to reduce our sourcing of products from the Amazon biome region such as soy or beef. We are active members of the Roundtable on Sustainable Palm Oil (RSPO) and the Round Table for Responsible Soy (RTRS). In line with our sustainability strategy, we have also set the following additional sustainability global commitments: - reduce food waste by 50% by 2030 - source 100% of eggs cage free by 2025 - source 50% of seafood certified sustainable by 2020

**C4.3**

**(C4.3) Did you have emissions reduction initiatives that were active within the reporting year? Note that this can include those in the planning and/or implementation phases.**

Yes

**C4.3a**

**(C4.3a) Identify the total number of initiatives at each stage of development, and for those in the implementation stages, the estimated CO2e savings.**

|                           | Number of initiatives | Total estimated annual CO2e savings in metric tonnes CO2e (only for rows marked *) |
|---------------------------|-----------------------|--|
| Under investigation       | 1                     | 45000  |
| To be implemented*        | 0                     | 0  |
| Implementation commenced* | 2                     | 2408   |
| Implemented*              | 4                     | 6680.5   |
| Not to be implemented     | 0                     | 0  |

**C4.3b**

**(C4.3b) Provide details on the initiatives implemented in the reporting year in the table below.**

**Initiative category & Initiative type**

|                |                                  |
|----------------|----------------------------------|
| Transportation | Company fleet vehicle efficiency |
|----------------|----------------------------------|

**Estimated annual CO2e savings (metric tonnes CO2e)**

1250

**Scope(s)**

Scope 1

**Voluntary/Mandatory**

Voluntary

**Annual monetary savings (unit currency – as specified in C0.4)**

262587

**Investment required (unit currency – as specified in C0.4)**

787762

**Payback period**

1-3 years

**Estimated lifetime of the initiative**

Ongoing

**Comment**

In USA, Canteen trucks provide snacks, beverages and fresh food to more than 8,000 micro-markets across the country. Since 2017, Canteen has avoided 10 percent CO2e emissions. This was thanks to 2 main initiatives: SmartService and Fleet GPS. With SmartService, Canteen receives live data from their machines every six hours, letting them know exactly what sold and pinpointing the most efficient time to service each machine. The data enables them to dynamically schedule routes, keeping drivers in a tight geographic area for faster, more efficient service and less daily fuel usage. Since the launch of SmartService, Canteen has reduced their fleet by 10 percent, removing the oldest and least fuel-efficient vehicles first. Their fleet is more efficient. Through the Fleet GPS program, more than 2,000 vehicles are equipped with GPS devices that serve the dual purpose of increasing safety awareness and reducing the amount of fuel used per vehicle. The programme monitors speed, idling and "start and stop" for each vehicle. N.B. CO2e savings and monetary savings have been estimated based on US fleet data

**Initiative category & Initiative type**

|  |                 |
|--|-----------------|
| Waste reduction and material circularity | Waste reduction |
|--|-----------------|

**Estimated annual CO2e savings (metric tonnes CO2e)**

4120

**Scope(s)**

Scope 3

**Voluntary/Mandatory**

Voluntary

**Annual monetary savings (unit currency – as specified in C0.4)**

0

**Investment required (unit currency – as specified in C0.4)**

0

**Payback period**

No payback

**Estimated lifetime of the initiative**

Ongoing

**Comment**

In order to divert food waste from ending up in sewer or landfill, we have arranged separate collections for food waste and used cooking oil at many of the foodservice sites where Compass manages the waste. In UK, in the last financial year, we sent over 3,200 tonnes of food waste to anaerobic digestion saving around 2,120 tonnes CO2e. We also turned more than one million litres of used cooking oil into biodiesel, saving over 2,000 tonnes of CO2.

---

**Initiative category & Initiative type**

|                |                                   |
|----------------|-----------------------------------|
| Transportation | Company fleet vehicle replacement |
|----------------|-----------------------------------|

**Estimated annual CO2e savings (metric tonnes CO2e)**

1297

**Scope(s)**

Scope 1

**Voluntary/Mandatory**

Voluntary

**Annual monetary savings (unit currency – as specified in C0.4)**

657000

**Investment required (unit currency – as specified in C0.4)**

0

**Payback period**

<1 year

**Estimated lifetime of the initiative**

6-10 years

**Comment**

In UK and Ireland, we are working with our fleet provider to increase the availability of electric and hybrid vehicles and reduce our reliance on diesel or petrol vehicles. We lease a fleet of around 750 cars and 500 commercial vans. In the last year, restructures to our business allowed us to cut the total number of vehicles by around 20% saving nearly 500,000 litres of fuel. In 2018, we began introducing hybrid and electric vehicles and now have 82 petrol-hybrid cars and five fully electric vans. The fuel efficiency of our fleet averages 60 miles per gallon (mpg) and average CO2 emissions are 132g per kilometre.

---

**Initiative category & Initiative type**

|  |                                      |
|--|--------------------------------------|
| Waste reduction and material circularity | Product/component/material recycling |
|--|--------------------------------------|

**Estimated annual CO2e savings (metric tonnes CO2e)**

13.5

**Scope(s)**

Scope 3

**Voluntary/Mandatory**

Voluntary

**Annual monetary savings (unit currency – as specified in C0.4)**

0

**Investment required (unit currency – as specified in C0.4)**

0

**Payback period**

No payback

**Estimated lifetime of the initiative**

Ongoing

**Comment**

Too Good To Go is an app that connects businesses who have surplus food with members of the public who want to rescue this food. Customers order a "magic bag" of surplus food at a discounted price and then collect it at an agreed time and place. Our Chartwells business has partnered with the scheme at 21 units across four UK universities. In the past financial year, this partnership has saved 5,387 meals from going to waste, resulting in an estimated carbon saving of 13.5 tonnes.

---

C4.3c

**(C4.3c) What methods do you use to drive investment in emissions reduction activities?**

| Method  | Comment  |
|---|--|
| Compliance with regulatory requirements/standards         | We use regulatory requirements such as SECR and ESOS in the UK to drive emissions reductions through energy efficiency. A number of our sites are certified to the ISO 14001:2015 standard. ISO 14001 audits and other environmental or energy audits schemes (e.g. ESOS or EMAS) identified a number of energy saving opportunities across Compass Group sites. In UK, our EMS is delivered into every contract using our award-winning Environment Toolkit and our colleagues have access to training, videos, case studies and posters via our intranet. In 2019, we rebranded our Environment Toolkit to ensure it contains everything our sites need to help reduce operational costs, comply with environmental legislation and Compass procedures, and support our clients with their environmental activities. |
| Employee engagement                                       | We actively engage with our employees in all our operating countries to identify and implement resource efficiency and energy efficiency initiatives. In the UK, we have an award winning environmental toolkit provided at unit level that has step by step process for units to reduce their environmental impact such as reducing energy consumption and increasing efficiency.   |
| Dedicated budget for other emissions reduction activities | Carbon Footprint is Compass USA's online environmental dashboard, enabling us to provide clients with cost-effective solutions to lower the environmental impact of food service. Our Carbon Footprint toolkit tracks data needed to reduce energy, water, and waste in the kitchen, while identifying opportunities for chefs to re-engineer their menus to lower greenhouse gas emissions. A monthly report communicates results to the client, associates, and guests. Users can help their clients track progress towards Science-Based Targets and other reporting (such as CDP). In 2019, Carbon Footprint helped users to reduce enough red meat to avoid over 52,000 lbs. of CO2e, and reduce their water use by 41,000 gallons.   |

**C4.5**

**(C4.5) Do you classify any of your existing goods and/or services as low-carbon products or do they enable a third party to avoid GHG emissions?**

Yes

**C4.5a**

**(C4.5a) Provide details of your products and/or services that you classify as low-carbon products or that enable a third party to avoid GHG emissions.**

**Level of aggregation**

Company-wide

**Description of product/Group of products**

Carbon Footprint is Compass Group's proprietary online dashboard that allows managers to provide clients cost-effective solutions to lower the environmental impact of foodservice. The Carbon Footprint toolkit tracks the necessary data needed to reduce energy, water, and waste in the kitchen while identifying opportunities for chefs to reengineer their menus to lower greenhouse gas emissions. A monthly report communicates transparent results to the client, associates, and guests. Users can help their clients track progress towards Science-Based Targets and other reporting (i.e., CDP). In 2019, the use of Carbon Footprint in our sites helped reduce red meat consumption equating to over 52,000 lbs. of CO2e and reduced water use by 41,000 gallons. We have increased investment to fund additional software development, so that the tool can be rolled out to sites outside of the USA (where we have data on 250 client sites) by adapting the reporting factors to suit other markets.

**Are these low-carbon product(s) or do they enable avoided emissions?**

Avoided emissions

**Taxonomy, project or methodology used to classify product(s) as low-carbon or to calculate avoided emissions**

Other, please specify (Internal assessment)

**% revenue from low carbon product(s) in the reporting year**

3

**% of total portfolio value**

<Not Applicable>

**Asset classes/ product types**

<Not Applicable>

**Comment**

We have estimated the % revenue from low carbon product based on the number of sites using the Carbon Footprint toolkit. The percentage is only related to the US market.

**Level of aggregation**

Company-wide

**Description of product/Group of products**

Our clients are demanding more plant-based choices and meat alternatives. We are offering more vegan options, and we are helping clients to incorporate plant-forward meals into their menus. For the past few years, Levy has been increasing the plant-based and meatless proteins available across all of their arenas, stadiums, restaurants, cultural and entertainment venues, and convention centers. In USA, products like meat-free proteins like the Impossible™ burgers, tacos, and meatloaf, and Beyond Meat® sausages, brats, and burgers have been crowd favorites. Since introducing these options back in 2016, Levy has seen an impressive 829% increase in total spend on these alternatives. In USA, with this increased demand, Levy hopes to create a positive impact on the environment. Impossible™ Foods estimates that the production of their products requires 96% less land, 87% less water, and 89% fewer GHG emissions compared to burgers made from cows.

**Are these low-carbon product(s) or do they enable avoided emissions?**

Low-carbon product and avoided emissions

**Taxonomy, project or methodology used to classify product(s) as low-carbon or to calculate avoided emissions**

Other, please specify (Internal assessment)

**% revenue from low carbon product(s) in the reporting year**

1

**% of total portfolio value**

<Not Applicable>

**Asset classes/ product types**

<Not Applicable>

**Comment**

We have estimated the % revenue from low carbon product based on the amount of alternative protein purchased in the financial year. The percentage is only related to the US market.

---

**Level of aggregation**

Company-wide

**Description of product/Group of products**

Winnow smart metering technology helps sites to measure, monitor and reduce food waste. More than 250 of our larger sites across the UK and Ireland already use it, we continue to introduce this technology to new sites and we will be launching a solution for our smaller locations and hospitality sites. Furthermore, we encourage the use of 'weigh and pay' systems where the customer only pays for what they can eat, thus reducing plate waste. Winnow technology has now been installed at a wide variety of client sites and the data proves that it can help to reduce food waste whatever the environment. • An ESS Defence site in Wiltshire has seen food waste drop by a staggering 70%; • In a single year, the Chartwells team at an independent school in Cambridge has saved the equivalent of 4,000 meals, preventing 7 tonnes of CO2 emissions; • Restaurant Associates has reduced food waste in the head office of a global professional services firm by around 5 tonnes since 2017, with an estimated value of £60,000.

**Are these low-carbon product(s) or do they enable avoided emissions?**

Avoided emissions

**Taxonomy, project or methodology used to classify product(s) as low-carbon or to calculate avoided emissions**

Other, please specify (Internal assessment)

**% revenue from low carbon product(s) in the reporting year**

2

**% of total portfolio value**

<Not Applicable>

**Asset classes/ product types**

<Not Applicable>

**Comment**

We have estimated the % revenue from low carbon product based on the number of sites using Winnow technology. The percentage is only related to the UK market.

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## C5. Emissions methodology

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### C5.1

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**(C5.1) Provide your base year and base year emissions (Scopes 1 and 2).****Scope 1****Base year start**

October 1 2014

**Base year end**

September 30 2015

**Base year emissions (metric tons CO2e)**

109869

**Comment****Scope 2 (location-based)****Base year start**

October 1 2014

**Base year end**

September 30 2015

**Base year emissions (metric tons CO2e)**

8903

**Comment****Scope 2 (market-based)****Base year start****Base year end****Base year emissions (metric tons CO2e)****Comment**

### C5.2

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**(C5.2) Select the name of the standard, protocol, or methodology you have used to collect activity data and calculate emissions.**

The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition)

## C6. Emissions data

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### C6.1

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#### (C6.1) What were your organization's gross global Scope 1 emissions in metric tons CO2e?

##### Reporting year

##### Gross global Scope 1 emissions (metric tons CO2e)

174627

##### Start date

<Not Applicable>

##### End date

<Not Applicable>

##### Comment

Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis. The majority of our Scope 1 emissions are from vehicles within our operating fleets. The change in our Scope 1 and 2 greenhouse gas emissions from 2018 to 2019 can be explained by: - a tenfold increase in the number of sites reporting to now include all head and regional offices as well as new site types of warehouses, central processing kitchens and laundries within the reporting countries. These sites were previously out of scope and typically have higher carbon emissions than offices (the only site type previously reported.) - an increase in the number of countries reporting on their emissions from 20 to 25. We will be analysing our carbon footprint, setting a reduction target and executing our reduction strategy over the coming years and will communicate in due course.

### C6.2

---

#### (C6.2) Describe your organization's approach to reporting Scope 2 emissions.

##### Row 1

##### Scope 2, location-based

We are reporting a Scope 2, location-based figure

##### Scope 2, market-based

We have operations where we are able to access electricity supplier emission factors or residual emissions factors, but are unable to report a Scope 2, market-based figure

##### Comment

### C6.3

---

#### (C6.3) What were your organization's gross global Scope 2 emissions in metric tons CO2e?

##### Reporting year

##### Scope 2, location-based

45875

##### Scope 2, market-based (if applicable)

<Not Applicable>

##### Start date

<Not Applicable>

##### End date

<Not Applicable>

##### Comment

Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis. The change in our Scope 1 and 2 greenhouse gas emissions from 2018 to 2019 can be explained by: - a tenfold increase in the number of sites reporting to now include all head and regional offices as well as new site types of warehouses, central processing kitchens and laundries within the reporting countries. These sites were previously out of scope and typically have higher carbon emissions than offices (the only site type previously reported.) - an increase in the number of countries reporting on their emissions from 20 to 25. We will be analysing our carbon footprint, setting a reduction target and executing our reduction strategy over the coming years and will communicate in due course.

### C6.4

---

#### (C6.4) Are there any sources (e.g. facilities, specific GHGs, activities, geographies, etc.) of Scope 1 and Scope 2 emissions that are within your selected reporting boundary which are not included in your disclosure?

No

### C6.5

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**(C6.5) Account for your organization's gross global Scope 3 emissions, disclosing and explaining any exclusions.**

**Purchased goods and services**

**Evaluation status**

Relevant, calculated

**Metric tonnes CO2e**

2100000

**Emissions calculation methodology**

Carbon footprint of beef and eggs purchased in tCO2e.

**Percentage of emissions calculated using data obtained from suppliers or value chain partners**

0

**Please explain**

Carbon data for this category was calculated analysing the following purchasing data from our Top 25 countries: - Mass of beef/beef products purchased - Mass of eggs purchased We are currently undertaking an assessment of our Scope 3 emissions including a thorough review of business activities and alignment with the GHG Protocol Scope 3 categories in select countries in which we have large operation. During this assessment we will increase the boundary of this reporting to include all food and non-food purchases

**Capital goods**

**Evaluation status**

Relevant, not yet calculated

**Metric tonnes CO2e**

<Not Applicable>

**Emissions calculation methodology**

<Not Applicable>

**Percentage of emissions calculated using data obtained from suppliers or value chain partners**

<Not Applicable>

**Please explain**

We are currently undertaking a detailed assessment of our Scope 3 emissions including a thorough review of business activities and alignment with the GHG Protocol Scope 3 categories. We will be able to assess the Scope 3 emission calculations by category for our Top Countries in 2021. Based on our initial assessment we expect this emission category to be relevant in our operations.

**Fuel-and-energy-related activities (not included in Scope 1 or 2)**

**Evaluation status**

Relevant, not yet calculated

**Metric tonnes CO2e**

<Not Applicable>

**Emissions calculation methodology**

<Not Applicable>

**Percentage of emissions calculated using data obtained from suppliers or value chain partners**

<Not Applicable>

**Please explain**

We are currently undertaking a detailed assessment of our Scope 3 emissions including a thorough review of business activities and alignment with the GHG Protocol Scope 3 categories. We will be able to assess the Scope 3 emission calculations by category for our Top Countries in 2021. Based on our initial assessment we expect this emission category to be relevant in our operations.

**Upstream transportation and distribution**

**Evaluation status**

Relevant, not yet calculated

**Metric tonnes CO2e**

<Not Applicable>

**Emissions calculation methodology**

<Not Applicable>

**Percentage of emissions calculated using data obtained from suppliers or value chain partners**

<Not Applicable>

**Please explain**

We are currently undertaking a detailed assessment of our Scope 3 emissions including a thorough review of business activities and alignment with the GHG Protocol Scope 3 categories. We will be able to assess the Scope 3 emission calculations by category for our Top Countries in 2021. Based on our initial assessment we expect this emission category to be relevant in our operations.

## Waste generated in operations

### Evaluation status

Relevant, not yet calculated

### Metric tonnes CO2e

<Not Applicable>

### Emissions calculation methodology

<Not Applicable>

### Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

### Please explain

We are currently undertaking a detailed assessment of our Scope 3 emissions including a thorough review of business activities and alignment with the GHG Protocol Scope 3 categories. We will be able to assess the Scope 3 emission calculations by category for our Top Countries in 2021. Based on our initial assessment we expect this emission category to be relevant in our operations.

## Business travel

### Evaluation status

Relevant, not yet calculated

### Metric tonnes CO2e

<Not Applicable>

### Emissions calculation methodology

<Not Applicable>

### Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

### Please explain

We are currently undertaking a detailed assessment of our Scope 3 emissions including a thorough review of business activities and alignment with the GHG Protocol Scope 3 categories. We will be able to assess the Scope 3 emission calculations by category for our Top Countries in 2021. Based on our initial assessment we expect this emission category to be relevant in our operations.

## Employee commuting

### Evaluation status

Relevant, not yet calculated

### Metric tonnes CO2e

<Not Applicable>

### Emissions calculation methodology

<Not Applicable>

### Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

### Please explain

We are currently undertaking a detailed assessment of our Scope 3 emissions including a thorough review of business activities and alignment with the GHG Protocol Scope 3 categories. We will be able to assess the Scope 3 emission calculations by category for our Top Countries in 2021. Based on our initial assessment we expect this emission category to be relevant in our operations.

## Upstream leased assets

### Evaluation status

Relevant, not yet calculated

### Metric tonnes CO2e

<Not Applicable>

### Emissions calculation methodology

<Not Applicable>

### Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

### Please explain

We are currently undertaking a detailed assessment of our Scope 3 emissions including a thorough review of business activities and alignment with the GHG Protocol Scope 3 categories. We will be able to assess the Scope 3 emission calculations by category for our Top Countries in 2021. Based on our initial assessment we expect this emission category to be relevant in our operations.

## Downstream transportation and distribution

### Evaluation status

Not relevant, explanation provided

### Metric tonnes CO2e

<Not Applicable>

### Emissions calculation methodology

<Not Applicable>

### Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

### Please explain

As part of a Scope 3 scoping exercise, we are able to determine that this Scope 3 category it is not relevant.

## Processing of sold products

### Evaluation status

Not relevant, explanation provided

### Metric tonnes CO2e

<Not Applicable>

### Emissions calculation methodology

<Not Applicable>

### Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

### Please explain

As part of a Scope 3 scoping exercise, we are able to determine that this Scope 3 category it is not relevant.

## Use of sold products

### Evaluation status

Not relevant, explanation provided

### Metric tonnes CO2e

<Not Applicable>

### Emissions calculation methodology

<Not Applicable>

### Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

### Please explain

As part of a Scope 3 scoping exercise, we are able to determine that this Scope 3 category it is not relevant.

## End of life treatment of sold products

### Evaluation status

Relevant, not yet calculated

### Metric tonnes CO2e

<Not Applicable>

### Emissions calculation methodology

<Not Applicable>

### Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

### Please explain

We are currently undertaking a detailed assessment of our Scope 3 emissions including a thorough review of business activities and alignment with the GHG Protocol Scope 3 categories. We will be able to assess the Scope 3 emission calculations by category for our Top Countries in 2021. Based on our initial assessment we expect this emission category to be relevant in our operations.

## Downstream leased assets

### Evaluation status

Not relevant, explanation provided

### Metric tonnes CO2e

<Not Applicable>

### Emissions calculation methodology

<Not Applicable>

### Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

### Please explain

As part of a Scope 3 scoping exercise, we are able to determine that this Scope 3 category it is not relevant.

## Franchises

### Evaluation status

Not relevant, explanation provided

### Metric tonnes CO2e

<Not Applicable>

### Emissions calculation methodology

<Not Applicable>

### Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

### Please explain

As part of a Scope 3 scoping exercise, we are able to determine that this Scope 3 category it is not relevant.

**Investments**

**Evaluation status**

Not relevant, explanation provided

**Metric tonnes CO2e**

<Not Applicable>

**Emissions calculation methodology**

<Not Applicable>

**Percentage of emissions calculated using data obtained from suppliers or value chain partners**

<Not Applicable>

**Please explain**

As part of a Scope 3 scoping exercise, we are able to determine that this Scope 3 category it is not relevant.

**Other (upstream)**

**Evaluation status**

Not relevant, explanation provided

**Metric tonnes CO2e**

<Not Applicable>

**Emissions calculation methodology**

<Not Applicable>

**Percentage of emissions calculated using data obtained from suppliers or value chain partners**

<Not Applicable>

**Please explain**

As part of a Scope 3 scoping exercise, we are able to determine that this Scope 3 category it is not relevant.

**Other (downstream)**

**Evaluation status**

Not relevant, explanation provided

**Metric tonnes CO2e**

<Not Applicable>

**Emissions calculation methodology**

<Not Applicable>

**Percentage of emissions calculated using data obtained from suppliers or value chain partners**

<Not Applicable>

**Please explain**

As part of a Scope 3 scoping exercise, we are able to determine that this Scope 3 category it is not relevant.

C6.7

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**(C6.7) Are carbon dioxide emissions from biogenic carbon relevant to your organization?**

No

C6.10

---

**(C6.10) Describe your gross global combined Scope 1 and 2 emissions for the reporting year in metric tons CO2e per unit currency total revenue and provide any additional intensity metrics that are appropriate to your business operations.**

**Intensity figure**

9.1

**Metric numerator (Gross global combined Scope 1 and 2 emissions, metric tons CO2e)**

220502

**Metric denominator**

unit total revenue

**Metric denominator: Unit total**

2416700000

**Scope 2 figure used**

Location-based

**% change from previous year**

44

**Direction of change**

Increased

**Reason for change**

The increase is a positive outcome due to adopting best practice and capturing a high proportion of operational emissions within our reporting scope. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. Thanks to this increase in the scope of our reporting, we will be able to better analyse our carbon footprint, set a reduction target in line with the "Science Based Target" initiative, and execute our reduction strategy over the coming years. This also means our emissions from 2018 and 2019 are not comparable on a like-for-like basis. The majority of our Scope 1 emissions are from vehicles within our operating fleets. The change in our Scope 1 and 2 greenhouse gas emissions from 2018 to 2019 can be explained by: - a tenfold increase in the number of sites reporting to now include all head and regional offices as well as new site types of warehouses, central processing kitchens and laundries within the reporting countries. These sites were previously out of scope and typically have higher carbon emissions than offices (the only site type previously reported.) - an increase in the number of countries reporting on their emissions from 20 to 25.

**C7. Emissions breakdowns**

**C7.1**

**(C7.1) Does your organization break down its Scope 1 emissions by greenhouse gas type?**

No

**C7.2**

**(C7.2) Break down your total gross global Scope 1 emissions by country/region.**

| Country/Region                                       | Scope 1 emissions (metric tons CO2e) |
|--|--------------------------------------|
| Australia  | 53                                   |
| Belgium  | 1282                                 |
| Brazil   | 721                                  |
| Canada   | 4170                                 |
| Chile  | 6314                                 |
| Denmark  | 339                                  |
| France   | 8440                                 |
| Germany  | 3404                                 |
| Italy  | 642                                  |
| Japan  | 6                                    |
| Netherlands  | 858                                  |
| Norway   | 35                                   |
| Portugal   | 1407                                 |
| Spain  | 2176                                 |
| Switzerland  | 96                                   |
| Turkey   | 16508                                |
| United Arab Emirates                                 | 10525                                |
| United Kingdom of Great Britain and Northern Ireland | 7792                                 |
| United States of America                             | 106961                               |
| Argentina  | 199                                  |
| China  | 26                                   |
| Colombia   | 474                                  |
| India  | 1227                                 |
| New Zealand  | 528                                  |
| Sweden   | 444                                  |

### C7.3

(C7.3) Indicate which gross global Scope 1 emissions breakdowns you are able to provide.

By activity

### C7.3c

(C7.3c) Break down your total gross global Scope 1 emissions by business activity.

| Activity                      | Scope 1 emissions (metric tons CO2e) |
|-------------------------------|--------------------------------------|
| Stationary combustion         | 36965                                |
| Mobile combustion (transport) | 137662                               |

### C7.5

(C7.5) Break down your total gross global Scope 2 emissions by country/region.

| Country/Region                                       | Scope 2, location-based (metric tons CO2e) | Scope 2, market-based (metric tons CO2e) | Purchased and consumed electricity, heat, steam or cooling (MWh) | Purchased and consumed low-carbon electricity, heat, steam or cooling accounted for in Scope 2 market-based approach (MWh) |
|--|--|--|--|--|
| Australia  | 8166                                       |  | 10718  |  |
| Belgium  | 59   |  | 435  |  |
| Canada   | 694  |  | 4613   |  |
| Chile  | 230  |  | 517  |  |
| Denmark  | 25   |  | 64   |  |
| France   | 751  |  | 12949  |  |
| Germany  | 3143                                       |  | 4342   |  |
| Italy  | 87   |  | 181  |  |
| Japan  | 221  |  | 404  |  |
| Netherlands  | 120  |  | 228  |  |
| Norway   | 906  |  | 1830   |  |
| Portugal   | 287  |  | 731  |  |
| Spain  | 498  |  | 1113   |  |
| Switzerland  | 22   |  | 109  |  |
| Turkey   | 2768                                       |  | 5938   |  |
| United Arab Emirates                                 | 3680                                       |  | 5563   |  |
| United Kingdom of Great Britain and Northern Ireland | 6026                                       |  | 16375.85   |  |
| United States of America                             | 15984                                      |  | 34765  |  |
| Brazil   | 157  |  | 1303   |  |
| Argentina  | 211  |  | 560  |  |
| China  | 48   |  | 76   |  |
| Colombia   | 534  |  | 2415   |  |
| India  | 1193                                       |  | 1633   |  |
| New Zealand  | 53   |  | 510  |  |
| Sweden   | 48   |  | 758  |  |

### C7.6

(C7.6) Indicate which gross global Scope 2 emissions breakdowns you are able to provide.

By activity

### C7.6c

(C7.6c) Break down your total gross global Scope 2 emissions by business activity.

| Activity  | Scope 2, location-based (metric tons CO2e) | Scope 2, market-based (metric tons CO2e) |
|---|--|--|
| Office electricity                                      | 45817                                      |  |
| Office heating from district heating networks and steam | 58   |  |

C7.9

**(C7.9) How do your gross global emissions (Scope 1 and 2 combined) for the reporting year compare to those of the previous reporting year?**

Increased

C7.9a

**(C7.9a) Identify the reasons for any change in your gross global emissions (Scope 1 and 2 combined), and for each of them specify how your emissions compare to the previous year.**

|   | Change in emissions (metric tons CO2e) | Direction of change | Emissions value (percentage) | Please explain calculation  |
|---|--|---------------------|------------------------------|---|
| Change in renewable energy consumption  | 0                                      | No change           | 0                            | In 2019, there has been no change in the quantity of renewable electricity consumed   |
| Other emissions reduction activities    | 2547                                   | Decreased           | 2                            | Through our scope1 and scope 2 emission reduction initiatives (reported in section 4.3 of the questionnaire) we have saved an estimated 2547 tCO2e. This is 2% of our previous year's Scope 1 & 2 emission total: (2547/ 137,611 )*100=2%   |
| Divestment                              | 0                                      | No change           | 0                            | In 2019, there has been no change related to divestment   |
| Acquisitions                            | 0                                      | No change           | 0                            | In 2019, there has been no change related to acquisitions   |
| Mergers                                 | 0                                      | No change           | 0                            | In 2019, there has been no change related to mergers  |
| Change in output                        | 0                                      | No change           | 0                            | In 2019, there has been no change in output   |
| Change in methodology                   | 0                                      | No change           | 0                            | In 2019, there has been no change in methodology  |
| Change in boundary                      | 82891                                  | Increased           | 60                           | Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis. The change in our Scope 1 and 2 greenhouse gas emissions from 2018 to 2019 can be explained by: - a tenfold increase in the number of sites reporting to now include all head and regional offices as well as new site types of warehouses, central processing kitchens and laundries within the reporting countries. These sites were previously out of scope and typically have higher carbon emissions than offices (the only site type previously reported.) - an increase in the number of countries reporting on their emissions from 20 to 25. The 60% increase has been calculated as: FY2018: 137,611 - FY2019: 220,502= 82,891 82,891/137,611 = 60% |
| Change in physical operating conditions | 0                                      | No change           | 0                            | We had no change in physical operating conditions   |
| Unidentified                            | 0                                      | No change           | 0                            | We had no unidentified change   |
| Other                                   | 0                                      | No change           | 0                            | We had no change related to other   |

C7.9b

**(C7.9b) Are your emissions performance calculations in C7.9 and C7.9a based on a location-based Scope 2 emissions figure or a market-based Scope 2 emissions figure?**

Location-based

C8. Energy

C8.1

**(C8.1) What percentage of your total operational spend in the reporting year was on energy?**

More than 5% but less than or equal to 10%

C8.2

**(C8.2) Select which energy-related activities your organization has undertaken.**

|  | Indicate whether your organization undertook this energy-related activity in the reporting year |
|--|---|
| Consumption of fuel (excluding feedstocks)         | Yes   |
| Consumption of purchased or acquired electricity   | Yes   |
| Consumption of purchased or acquired heat          | Yes   |
| Consumption of purchased or acquired steam         | Yes   |
| Consumption of purchased or acquired cooling       | No  |
| Generation of electricity, heat, steam, or cooling | No  |

**C8.2a**

**(C8.2a) Report your organization's energy consumption totals (excluding feedstocks) in MWh.**

|   | Heating value              | MWh from renewable sources | MWh from non-renewable sources | Total (renewable and non-renewable) MWh |
|---|----------------------------|----------------------------|--------------------------------|---|
| Consumption of fuel (excluding feedstock)               | HHV (higher heating value) | 0                          | 735044.46                      | 735044.46                               |
| Consumption of purchased or acquired electricity        | <Not Applicable>           | 0                          | 107867.54                      | 107867.54                               |
| Consumption of purchased or acquired heat               | <Not Applicable>           | 0                          | 264.04                         | 264.04                                  |
| Consumption of purchased or acquired steam              | <Not Applicable>           | 0                          | 0.6                            | 0.6                                     |
| Consumption of purchased or acquired cooling            | <Not Applicable>           | <Not Applicable>           | <Not Applicable>               | <Not Applicable>                        |
| Consumption of self-generated non-fuel renewable energy | <Not Applicable>           | <Not Applicable>           | <Not Applicable>               | <Not Applicable>                        |
| Total energy consumption                                | <Not Applicable>           | 0                          | 843176.66                      | 843176.66                               |

**C8.2b**

**(C8.2b) Select the applications of your organization's consumption of fuel.**

|   | Indicate whether your organization undertakes this fuel application |
|---|---|
| Consumption of fuel for the generation of electricity   | No  |
| Consumption of fuel for the generation of heat          | Yes   |
| Consumption of fuel for the generation of steam         | No  |
| Consumption of fuel for the generation of cooling       | No  |
| Consumption of fuel for co-generation or tri-generation | No  |

**C8.2c**

**(C8.2c) State how much fuel in MWh your organization has consumed (excluding feedstocks) by fuel type.**

**Fuels (excluding feedstocks)**

Compressed Natural Gas (CNG)

**Heating value**

HHV (higher heating value)

**Total fuel MWh consumed by the organization**

33.47

**MWh fuel consumed for self-generation of electricity**

<Not Applicable>

**MWh fuel consumed for self-generation of heat**

<Not Applicable>

**MWh fuel consumed for self-generation of steam**

<Not Applicable>

**MWh fuel consumed for self-generation of cooling**

<Not Applicable>

**MWh fuel consumed for self-cogeneration or self-trigeneration**

<Not Applicable>

**Emission factor**

0.19864

**Unit**

metric tons CO2e per MWh

**Emissions factor source**

DEFRA 2019

**Comment**

**Fuels (excluding feedstocks)**

Coal

**Heating value**

HHV (higher heating value)

**Total fuel MWh consumed by the organization**

271.09

**MWh fuel consumed for self-generation of electricity**

<Not Applicable>

**MWh fuel consumed for self-generation of heat**

<Not Applicable>

**MWh fuel consumed for self-generation of steam**

<Not Applicable>

**MWh fuel consumed for self-generation of cooling**

<Not Applicable>

**MWh fuel consumed for self-cogeneration or self-trigeneration**

<Not Applicable>

**Emission factor**

0.34473

**Unit**

metric tons CO2 per MWh

**Emissions factor source**

DEFRA 2019

**Comment**

---

**Fuels (excluding feedstocks)**

Diesel

**Heating value**

HHV (higher heating value)

**Total fuel MWh consumed by the organization**

387487.7

**MWh fuel consumed for self-generation of electricity**

<Not Applicable>

**MWh fuel consumed for self-generation of heat**

<Not Applicable>

**MWh fuel consumed for self-generation of steam**

<Not Applicable>

**MWh fuel consumed for self-generation of cooling**

<Not Applicable>

**MWh fuel consumed for self-cogeneration or self-trigeneration**

<Not Applicable>

**Emission factor**

0.2476

**Unit**

metric tons CO2e per MWh

**Emissions factor source**

DEFRA 2019

**Comment**

---

**Fuels (excluding feedstocks)**

Fuel Oil Number 2

**Heating value**

HHV (higher heating value)

**Total fuel MWh consumed by the organization**

2087.92

**MWh fuel consumed for self-generation of electricity**

<Not Applicable>

**MWh fuel consumed for self-generation of heat**

<Not Applicable>

**MWh fuel consumed for self-generation of steam**

<Not Applicable>

**MWh fuel consumed for self-generation of cooling**

<Not Applicable>

**MWh fuel consumed for self-cogeneration or self-trigeneration**

<Not Applicable>

**Emission factor**

0.2678

**Unit**

metric tons CO2e per MWh

**Emissions factor source**

DEFRA 2019

**Comment**

---

**Fuels (excluding feedstocks)**

Kerosene

**Heating value**

HHV (higher heating value)

**Total fuel MWh consumed by the organization**

8.4

**MWh fuel consumed for self-generation of electricity**

<Not Applicable>

**MWh fuel consumed for self-generation of heat**

<Not Applicable>

**MWh fuel consumed for self-generation of steam**

<Not Applicable>

**MWh fuel consumed for self-generation of cooling**

<Not Applicable>

**MWh fuel consumed for self-cogeneration or self-trigeneration**

<Not Applicable>

**Emission factor**

0.2445

**Unit**

metric tons CO2e per MWh

**Emissions factor source**

DEFRA 2019

**Comment**

---

**Fuels (excluding feedstocks)**

Liquefied Petroleum Gas (LPG)

**Heating value**

HHV (higher heating value)

**Total fuel MWh consumed by the organization**

36573.28

**MWh fuel consumed for self-generation of electricity**

<Not Applicable>

**MWh fuel consumed for self-generation of heat**

<Not Applicable>

**MWh fuel consumed for self-generation of steam**

<Not Applicable>

**MWh fuel consumed for self-generation of cooling**

<Not Applicable>

**MWh fuel consumed for self-cogeneration or self-trigeneration**

<Not Applicable>

**Emission factor**

0.2102

**Unit**

metric tons CO2e per MWh

**Emissions factor source**

DEFRA 2019

**Comment**

---

**Fuels (excluding feedstocks)**

Natural Gas

**Heating value**

HHV (higher heating value)

---

**Total fuel MWh consumed by the organization**

125300.35

**MWh fuel consumed for self-generation of electricity**

&lt;Not Applicable&gt;

**MWh fuel consumed for self-generation of heat**

&lt;Not Applicable&gt;

**MWh fuel consumed for self-generation of steam**

&lt;Not Applicable&gt;

**MWh fuel consumed for self-generation of cooling**

&lt;Not Applicable&gt;

**MWh fuel consumed for self-cogeneration or self-trigeneration**

&lt;Not Applicable&gt;

**Emission factor**

0.18396

**Unit**

metric tons CO2e per MWh

**Emissions factor source**

DEFRA 2019

**Comment**

---

**Fuels (excluding feedstocks)**

Petrol

**Heating value**

HHV (higher heating value)

**Total fuel MWh consumed by the organization**

183207.2

**MWh fuel consumed for self-generation of electricity**

&lt;Not Applicable&gt;

**MWh fuel consumed for self-generation of heat**

&lt;Not Applicable&gt;

**MWh fuel consumed for self-generation of steam**

&lt;Not Applicable&gt;

**MWh fuel consumed for self-generation of cooling**

&lt;Not Applicable&gt;

**MWh fuel consumed for self-cogeneration or self-trigeneration**

&lt;Not Applicable&gt;

**Emission factor**

0.2331

**Unit**

metric tons CO2e per MWh

**Emissions factor source**

DEFRA 2019

**Comment**

---

**Fuels (excluding feedstocks)**

Propane Gas

**Heating value**

HHV (higher heating value)

**Total fuel MWh consumed by the organization**

74.97

**MWh fuel consumed for self-generation of electricity**

&lt;Not Applicable&gt;

**MWh fuel consumed for self-generation of heat**

&lt;Not Applicable&gt;

**MWh fuel consumed for self-generation of steam**

&lt;Not Applicable&gt;

**MWh fuel consumed for self-generation of cooling**

&lt;Not Applicable&gt;

**MWh fuel consumed for self-cogeneration or self-trigeneration**

&lt;Not Applicable&gt;

**Emission factor**0.21448

---

**Unit**

metric tons CO2e per MWh

**Emissions factor source**

DEFRA 2019

**Comment**

## C9. Additional metrics

## C9.1

**(C9.1) Provide any additional climate-related metrics relevant to your business.**

## C10. Verification

## C10.1

**(C10.1) Indicate the verification/assurance status that applies to your reported emissions.**

|  | Verification/assurance status                          |
|--|--|
| Scope 1                                  | Third-party verification or assurance process in place |
| Scope 2 (location-based or market-based) | Third-party verification or assurance process in place |
| Scope 3                                  | No third-party verification or assurance               |

## C10.1a

**(C10.1a) Provide further details of the verification/assurance undertaken for your Scope 1 emissions, and attach the relevant statements.****Verification or assurance cycle in place**

Annual process

**Status in the current reporting year**

Complete

**Type of verification or assurance**

Limited assurance

**Attach the statement**

Compass Group plc 2018-19 Carbon Footprint Verification Statement Final \_221115.pdf

**Page/ section reference**

all

**Relevant standard**

ISO14064-3

**Proportion of reported emissions verified (%)**

100

## C10.1b

**(C10.1b) Provide further details of the verification/assurance undertaken for your Scope 2 emissions and attach the relevant statements.**

**Scope 2 approach**

Scope 2 location-based

**Verification or assurance cycle in place**

Annual process

**Status in the current reporting year**

Complete

**Type of verification or assurance**

Limited assurance

**Attach the statement**

Compass Group plc 2018-19 Carbon Footprint Verification Statement Final \_221115.pdf

**Page/ section reference**

all

**Relevant standard**

ISO14064-3

**Proportion of reported emissions verified (%)**

100

---

**C10.2**

---

**(C10.2) Do you verify any climate-related information reported in your CDP disclosure other than the emissions figures reported in C6.1, C6.3, and C6.5?**

No, but we are actively considering verifying within the next two years

**C11. Carbon pricing**

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**C11.1**

---

**(C11.1) Are any of your operations or activities regulated by a carbon pricing system (i.e. ETS, Cap & Trade or Carbon Tax)?**

No, and we do not anticipate being regulated in the next three years

**C11.2**

---

**(C11.2) Has your organization originated or purchased any project-based carbon credits within the reporting period?**

Yes

**C11.2a**

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**(C11.2a) Provide details of the project-based carbon credits originated or purchased by your organization in the reporting period.**

**Credit origination or credit purchase**

Credit purchase

**Project type**

Forests

**Project identification**

This year's Annual Report and Accounts is certified carbon neutral by sponsoring a cause to offset against the emissions arising from the production, printing and delivery of this Report. This year, the Company has participated in a project in Brazil which aims to prevent deforestation and protect one of the world's most biodiverse habitats.

**Verified to which standard**

Other, please specify

*A greenhouse gas (GHG) assessment has been prepared by RSK, on behalf of Natural Capital Partners, to estimate GHG emissions associated with the manufacture and distribution of 5,000 copies of Compass Group's 2019 annual report. A Quality Assurance form was completed by RSK to review all activity data provided by the client, with conservative assumptions proposed where necessary to ensure a best practice approach was adhered to.*

**Number of credits (metric tonnes CO2e)**

5

**Number of credits (metric tonnes CO2e): Risk adjusted volume**

5

**Credits cancelled**

Yes

**Purpose, e.g. compliance**

Voluntary Offsetting

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**C11.3**

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**(C11.3) Does your organization use an internal price on carbon?**

No, and we do not currently anticipate doing so in the next two years

**C12. Engagement**

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**C12.1**

---

**(C12.1) Do you engage with your value chain on climate-related issues?**

Yes, our suppliers

Yes, our customers

Yes, other partners in the value chain

**C12.1a**

---

**(C12.1a) Provide details of your climate-related supplier engagement strategy.**

**Type of engagement**

Innovation & collaboration (changing markets)

**Details of engagement**

Run a campaign to encourage innovation to reduce climate impacts on products and services

**% of suppliers by number**

0.1

**% total procurement spend (direct and indirect)**

0.1

**% of supplier-related Scope 3 emissions as reported in C6.5**

**Rationale for the coverage of your engagement**

In UK our procurement division, Foodbuy, has partnered with a number of suppliers who are at the forefront of innovation in the meat-free market to ensure that we have a wide range of products available to all of our clients.

**Impact of engagement, including measures of success**

Our chefs have welcomed the new range and are embracing the rise of flexitarian eating and modifying our consumers' favourite dishes to encourage the uptake of plant-forward meals. Our Foodbuy procurement business has created a brochure to help introduce our chefs to 20 new plant-based alternatives to meat. New products include vegan hotdogs and pasties, meatless meatballs, fishless fillets and a 100% plant-based steak that remains pink and juicy when cooked. During 2019 we had a review of this program and we increased the number of meat-free suppliers.

**Comment**

% of suppliers by number and % total procurement spend are related to the UK market

---

**Type of engagement**

Innovation & collaboration (changing markets)

**Details of engagement**

Run a campaign to encourage innovation to reduce climate impacts on products and services

**% of suppliers by number**

0.7

**% total procurement spend (direct and indirect)**

0.2

**% of supplier-related Scope 3 emissions as reported in C6.5**

**Rationale for the coverage of your engagement**

In UK our procurement business, Foodbuy, has become the first company in the food and drinks sector to join the Buy Social Corporate Challenge. The Buy Social Corporate Challenge helps large businesses to engage with a range of innovative suppliers with a social or environmental mission (e.g. environmental recycling, re-use, create awareness on environmental issues, etc.).

**Impact of engagement, including measures of success**

In the past year, we have spent £2m with 20 different social enterprises, including: - Toast: this supplier brews beer using yesterday's bread to fight food waste and donates 100% of its profits from this to environmental charities. It has been a supplier to Compass for the past two years and uses surplus bread from another Compass supplier, Adelle, to make its drinks, a great example of the circular economy. - Rubies in the Rubble: this supplier rescues imperfect fruit and veg, turning it into condiments. Our support for this organisation has helped to save half a million berries, 60 thousand apples and six thousand tins of aquafaba (which is chickpea water, used as a substitute for egg in plant-based mayo).

**Comment**

% of suppliers by number and % total procurement spend are related to the UK market

---

**C12.1b**

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**(C12.1b) Give details of your climate-related engagement strategy with your customers.**

**Type of engagement**

Education/information sharing

**Details of engagement**

Run an engagement campaign to educate customers about the climate change impacts of (using) your products, goods, and/or services

**% of customers by number**

83

**% of customer - related Scope 3 emissions as reported in C6.5**

**Portfolio coverage (total or outstanding)**

<Not Applicable>

**Please explain the rationale for selecting this group of customers and scope of engagement**

We are helping clients and customers to raise awareness of the impact of eating less meat on our health and that of the planet. We are helping clients to incorporate plant-forward meals into their menus. The percentage of customers by number reported above has been estimated based on the number of sites offering at least one healthy meal choice

**Impact of engagement, including measures of success**

We are implementing different initiatives across our markets. Some example of initiatives and impacts are presented below. Programmes like VegRev in the USA are designed to help chefs and guests understand the veg-forward movement. Initial one month pilots have shown a 24% increase in sales of VegRev orders compared to traditional menu items, and an 11% reduction in beef purchases year-on-year across the US business. In 2019, we also introduced online live training, developed by chefs and nutritionists to teach our internal network what is on-trend, and how a plantforward menu mindset will meet consumer demands. We have promoted the World Resources Institute Plant based meals playbook. Argentina joined the 'Veg Revolution' and a new menu has been added once a week in nearly 70% of our contracts. In Portugal, our award-winning 'Choose Beans' campaign led to a 27% increase in legumes consumption in only one year across targeted sites. In Sweden, we collaborated with Research Institutes of Sweden (RISE) to develop a calculator to show customers the carbon footprint of each menu option. We communicated this information on posters, making it easier for our consumers to understand the high carbon footprint of red meat and dairy products. In UK we continue to develop our Root Kitchen concept, which contains a range of delicious veg-centric recipes. We are also helping our sites to present their menus in the best way to encourage all of our customers to enjoy a plant-forward meal. Techniques include highlighting them, using descriptive words, creating plant-forward meal bases with optional add-ons, using logos to identify plant-forward options, and offering 'specials' or 'dish of the day' to promote what's in season.

---

**Type of engagement**

Education/information sharing

**Details of engagement**

Run an engagement campaign to education customers about your climate change performance and strategy

**% of customers by number**

90

**% of customer - related Scope 3 emissions as reported in C6.5**

**Portfolio coverage (total or outstanding)**

<Not Applicable>

**Please explain the rationale for selecting this group of customers and scope of engagement**

In 2017, our US business created a dedicated day of action, Stop Food Waste Day™. Our aim was to increase awareness of the crisis and empower employees and consumers to reduce waste in both professional and home kitchens. It has now become an annual, global event for us, with 38 Compass markets and over 10,000 units participating in 2019. The percentage of customers by number reported above has been estimated based on the countries that participated to the initiative in 2019

**Impact of engagement, including measures of success**

Globally, millions of zero-foodwaste meals were served on Stop Food Waste Day 2019 throughout Compass cafés in hospitals, schools, corporations, arenas, museums, senior living communities and more. The conversation went well beyond the kitchen and into the public domain, with Stop Food Waste Day officially adopted by nine cities across North America, calling on their citizens to take the pledge to reduce food waste. In 2019, the White House further elevated this effort, by acknowledging the month of April as Winning on Reducing Food Waste Month. The external reach of the campaign stepped up significantly in 2019 with #stopfoodwasteday which reached an audience of 89 million in 100 countries. Media coverage reached a potential audience of a further 140 million. High profile individuals and organisations helped to raise awareness, including the UN's World Food Programme and Food and Agriculture Organization, WWF, Jamie Oliver, British and French Vogue, Fast Company and others. Furthermore, we activated different engagement initiatives with our clients to reduce food waste across our markets. For example, in Italy we helped an automotive client engage 3,500 stakeholders and six suppliers about food waste. This led to 90% of food waste being recovered and our client has now asked us to roll this out across all its canteens.

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**C12.1d**

**(C12.1d) Give details of your climate-related engagement strategy with other partners in the value chain.**

As the biggest player in our industry, we have the expertise to help shape positive change on food focused issues. We recognise the vital importance of working together with our clients, suppliers and other stakeholders to find solutions to these challenges.

We are working with innovative partnerships, such as the Ellen MacArthur Foundation on its 'Food Initiative'. Launched in June 2019, this initiative aims to ignite a global shift towards a regenerative food system based on the principles of a circular economy. Starting with the flagship cities of New York, London and São Paulo, we will be piloting circular principles in select locations and working with suppliers to help move toward a more circular food system.

In 2019, Compass partnered with the EAT partnership. EAT is a global, non-profit, start-up dedicated to transforming our global food system through sound science, impatient disruption and novel partnerships. Together, we are working to shift the world to healthy, tasty and sustainable diets; realign food system priorities for people and planet; produce more of the right food, from less; safeguard our land and oceans; and radically reduce food losses and waste.

Also, we work with online food redistribution charities, as well as local charities and community groups, to help our sites donate surplus food and ensure it is not wasted. In UK for example, our distribution centres have partnered with FareShare since 2014 to pass surplus food on to local charities who then make it into meals for less fortunate or vulnerable groups. Just in the last financial year, we donated 31 tonnes of surplus products, which have been turned into an estimated 73,800 meals for people in need. Our products have been gratefully received by 417 frontline charities and community groups across the UK.

Also in UK, we have been a signatory of WRAP Courtauld 2025 since 2015. This 10-year voluntary agreement brings together organisations from across the food supply chain, working towards collective targets for 2025. In 2019, we signed the UK government's Step Up to the Plate pledge to help halve food waste by 2030 and to adopt WRAP and IGD's Food Waste Reduction Roadmap. As part of this, we commit to reporting food waste from all our sites by 2022. We have invited our suppliers to do the same and are engaging our consumers to help reduce food waste front-of-house too.

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**C12.3**

**(C12.3) Do you engage in activities that could either directly or indirectly influence public policy on climate-related issues through any of the following?**

Trade associations  
Funding research organizations

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**C12.3b**

**(C12.3b) Are you on the board of any trade associations or do you provide funding beyond membership?**

No

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**C12.3d**

**(C12.3d) Do you publicly disclose a list of all research organizations that you fund?**

Yes

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**C12.3f**

**(C12.3f) What processes do you have in place to ensure that all of your direct and indirect activities that influence policy are consistent with your overall climate change strategy?**

Our climate change strategy is published internally and externally. Our environmental policy is available on our website and reviewed annually. Through our CR management processes we ensure that all relevant staff members have access to and are aware of the details of the strategy and policy. Ultimate responsibility for overseeing the policy and its progress sits with the CR committee. The committee includes a significant proportion of the main board and is therefore representative of the whole organization. Issues relating to engagement, communication and external influencing activity are regularly discussed at CR committee meetings. The discussions could include membership of trade associations, attendance and speaking opportunities at conferences and direct engagement such as government consultations. Governance decisions and related activity are directly devolved via committee members to the operating regions and countries either through the relevant local HSE function or through the top level of local governance. Where engagement activities fall outside the cycle of CR meetings one to one discussions with the Chief Sustainability Officer will take place to ensure that the forum and messages delivered are consistent with Compass Group policy and strategy.

---

**C12.4**

**(C12.4) Have you published information about your organization's response to climate change and GHG emissions performance for this reporting year in places other than in your CDP response? If so, please attach the publication(s).**

**Publication**

In voluntary sustainability report

**Status**

Complete

**Attach the document**

CompassGroup\_Sustainability\_report\_2019.pdf

**Page/Section reference**

3-12; 31-37; 46

**Content elements**

Governance

Strategy

Emissions figures

Emission targets

Other metrics

**Comment**

**Publication**

In mainstream reports

**Status**

Complete

**Attach the document**

CompassGroup\_Annual Report2019.pdf

**Page/Section reference**

52-61; 90-93

**Content elements**

Governance

Strategy

Emissions figures

Other metrics

**Comment**

**C15. Signoff**

**C-FI**

**(C-FI) Use this field to provide any additional information or context that you feel is relevant to your organization's response. Please note that this field is optional and is not scored.**

**C15.1**

**(C15.1) Provide details for the person that has signed off (approved) your CDP climate change response.**

|       | Job title                                 | Corresponding job category         |
|-------|---|------------------------------------|
| Row 1 | Director of Group Safety & Sustainability | Chief Sustainability Officer (CSO) |

**SC. Supply chain module**

**SC0.0**

**(SC0.0) If you would like to do so, please provide a separate introduction to this module.**

**SC0.1**

(SC0.1) What is your company's annual revenue for the stated reporting period?

|       | Annual Revenue |
|-------|----------------|
| Row 1 | 25152000000    |

SC0.2

(SC0.2) Do you have an ISIN for your company that you would be willing to share with CDP?

Yes

SC0.2a

(SC0.2a) Please use the table below to share your ISIN.

|       | ISIN country code (2 letters) | ISIN numeric identifier and single check digit (10 numbers overall) |
|-------|-------------------------------|---|
| Row 1 | GB                            | 00BLNN3L44  |

SC1.1

(SC1.1) Allocate your emissions to your customers listed below according to the goods or services you have sold them in this reporting period.

**Requesting member**

Accenture

**Scope of emissions**

Scope 1

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

**Emissions in metric tonnes of CO<sub>2</sub>e**

75

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are fuel used in vehicles for logistics and natural gas.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

**Requesting member**

Accenture

**Scope of emissions**

Scope 2

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

**Emissions in metric tonnes of CO<sub>2</sub>e**

20

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are electricity used in our corporate offices.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

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**Requesting member**

Amdocs Ltd

**Scope of emissions**

Scope 1

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

**Emissions in metric tonnes of CO<sub>2</sub>e**

0.12

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are fuel used in vehicles for logistics and natural gas.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

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**Requesting member**

Amdocs Ltd

**Scope of emissions**

Scope 2

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

**Emissions in metric tonnes of CO<sub>2</sub>e**

0.03

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are electricity used in our corporate offices.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

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**Requesting member**

Bank of America

**Scope of emissions**

Scope 1

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

**Emissions in metric tonnes of CO<sub>2</sub>e**

469

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are fuel used in vehicles for logistics and natural gas.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

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**Requesting member**

Bank of America

**Scope of emissions**

Scope 2

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

**Emissions in metric tonnes of CO<sub>2</sub>e**

123

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are electricity used in our corporate offices.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

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**Requesting member**

BT Group

**Scope of emissions**

Scope 1

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

**Emissions in metric tonnes of CO<sub>2</sub>e**

70

**Uncertainty (±%)**

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are fuel used in vehicles for logistics and natural gas.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

**Requesting member**

BT Group

**Scope of emissions**

Scope 2

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

**Emissions in metric tonnes of CO<sub>2</sub>e**

18

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are electricity used in our corporate offices.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

**Requesting member**

Johnson & Johnson

**Scope of emissions**

Scope 1

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

**Emissions in metric tonnes of CO<sub>2</sub>e**

757

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are fuel used in vehicles for logistics and natural gas.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated

based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

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**Requesting member**

Johnson & Johnson

**Scope of emissions**

Scope 2

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

**Emissions in metric tonnes of CO<sub>2</sub>e**

199

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are electricity used in our corporate offices.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

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**Requesting member**

KPMG UK

**Scope of emissions**

Scope 1

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

**Emissions in metric tonnes of CO<sub>2</sub>e**

162

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are fuel used in vehicles for logistics and natural gas.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

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**Requesting member**

KPMG UK

**Scope of emissions**

Scope 2

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

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**Emissions in metric tonnes of CO2e**

43

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are electricity used in our corporate offices.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

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**Requesting member**

Microsoft Corporation

**Scope of emissions**

Scope 1

**Allocation level**

Company wide

**Allocation level detail**

&lt;Not Applicable&gt;

**Emissions in metric tonnes of CO2e**

1095

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are fuel used in vehicles for logistics and natural gas.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

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**Requesting member**

Microsoft Corporation

**Scope of emissions**

Scope 2

**Allocation level**

Company wide

**Allocation level detail**

&lt;Not Applicable&gt;

**Emissions in metric tonnes of CO2e**

288

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are electricity used in our corporate offices.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

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**Requesting member**

Moody's Corporation

**Scope of emissions**

Scope 1

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

**Emissions in metric tonnes of CO2e**

25

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are fuel used in vehicles for logistics and natural gas.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

---

**Requesting member**

Moody's Corporation

**Scope of emissions**

Scope 2

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

**Emissions in metric tonnes of CO2e**

7

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are electricity used in our corporate offices.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

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**Requesting member**

National Grid PLC

**Scope of emissions**

Scope 1

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

**Emissions in metric tonnes of CO<sub>2</sub>e**

116

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are fuel used in vehicles for logistics and natural gas.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

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**Requesting member**

National Grid PLC

**Scope of emissions**

Scope 2

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

**Emissions in metric tonnes of CO<sub>2</sub>e**

31

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are electricity used in our corporate offices.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

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**Requesting member**

Prudential Financial, Inc.

**Scope of emissions**

Scope 1

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

**Emissions in metric tonnes of CO<sub>2</sub>e**

61

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are fuel used in vehicles for logistics and natural gas.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

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**Requesting member**

Prudential Financial, Inc.

**Scope of emissions**

Scope 2

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

**Emissions in metric tonnes of CO<sub>2</sub>e**

16

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are electricity used in our corporate offices.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

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**Requesting member**

TD Bank Group

**Scope of emissions**

Scope 1

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

**Emissions in metric tonnes of CO<sub>2</sub>e**

87

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are fuel used in vehicles for logistics and natural gas.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

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**Requesting member**

TD Bank Group

**Scope of emissions**

Scope 2

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

**Emissions in metric tonnes of CO<sub>2</sub>e**

23

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are electricity used in our corporate offices.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

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**Requesting member**

Verizon Communications Inc.

**Scope of emissions**

Scope 1

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

**Emissions in metric tonnes of CO<sub>2</sub>e**

306

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are fuel used in vehicles for logistics and natural gas.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

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**Requesting member**

Verizon Communications Inc.

**Scope of emissions**

Scope 2

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

**Emissions in metric tonnes of CO<sub>2</sub>e**

80

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are electricity used in our corporate offices.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

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**Requesting member**

VMware, Inc

**Scope of emissions**

Scope 1

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

**Emissions in metric tonnes of CO2e**

65

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are fuel used in vehicles for logistics and natural gas.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

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**Requesting member**

VMware, Inc

**Scope of emissions**

Scope 2

**Allocation level**

Company wide

**Allocation level detail**

<Not Applicable>

**Emissions in metric tonnes of CO2e**

17

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are electricity used in our corporate offices.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

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**Requesting member**

Wells Fargo & Company

**Scope of emissions**

Scope 1

**Allocation level**

Company wide

**Allocation level detail**

&lt;Not Applicable&gt;

**Emissions in metric tonnes of CO2e**

235

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are fuel used in vehicles for logistics and natural gas.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

**Requesting member**

Wells Fargo &amp; Company

**Scope of emissions**

Scope 2

**Allocation level**

Company wide

**Allocation level detail**

&lt;Not Applicable&gt;

**Emissions in metric tonnes of CO2e**

62

**Uncertainty (±%)**

5

**Major sources of emissions**

The emissions are those relating to our corporate infrastructure in our top 25 operating countries (which constitute 96% of the Group's revenue. The major sources of emissions are electricity used in our corporate offices.

**Verified**

No

**Allocation method**

Allocation based on the market value of products purchased

**Please explain how you have identified the GHG source, including major limitations to this process and assumptions made**

Compass Group identifies and measures all material GHG sources, in our top 25 countries, over which we have operational control. Using industry standard emission factors, from sources including IEA and DEFRA, we have calculated our Scope 1 and 2 emissions. The uncertainty associated with these emissions is estimated to be less than or equal to 5%. We have apportioned GHG sources to individual customers using an economic allocation approach. Scope 1 and 2 emissions have been allocated based on our customer's revenue as a percentage of Compass group's total revenue. This methodology has been applied consistently throughout our supply chain. N.B. Over 2019, we significantly expanded the number and type of sites reporting greenhouse gas emissions to more closely reflect our operations. This means our emissions from 2018 and 2019 are not comparable on a like-for like basis.

**SC1.2****(SC1.2) Where published information has been used in completing SC1.1, please provide a reference(s).**

We have used primary data for the calculation of our emissions including the use of published DEFRA emissions factors. For the allocation of emissions in SC1.1 we have used primary data in the form of revenue figures from our internal accounting systems. Our total revenue and emissions data is stated in the Compass Group Annual Report 2019.

**SC1.3**

**(SC1.3) What are the challenges in allocating emissions to different customers, and what would help you to overcome these challenges?**

| Allocation challenges  | Please explain what would help you overcome these challenges  |
|--|---|
| Customer base is too large and diverse to accurately track emissions to the customer level | Compass Group operates at circa 55,000 client 'host' locations. In the majority of locations, our clients are responsible for the sourcing, contracting and payment of bills relating to fuel, energy, water and waste which in turn means the majority of scope 1 & 2 emissions relating to the host locations are accounted for by our clients. Whilst we work hard to influence the behaviour of our clients to adopt responsible environmental practices, we do not have direct control over their operations. The complex nature and wide geographical spread of our business makes it difficult to allocate emissions to our individual customers in a meaningful way other than by allocation of revenue. To overcome this challenge further collaboration throughout our supply chain is needed. As a Group, Compass is continuing to develop our environmental metrics reporting systems to improve quantity and quality of data available. We have made significant progress in recent years by implementing and collecting data through our new global online system. These initiatives will refine our ability to collect, measure and report activity data from which we will be able to allocate GHG emissions at a more granular level. Further collaboration with customers will enable allocation of emissions that is based on robust physical data, resulting in a more accurate representation of our clients' Scope 3 emissions. |

**SC1.4**

**(SC1.4) Do you plan to develop your capabilities to allocate emissions to your customers in the future?**

Yes

**SC1.4a**

**(SC1.4a) Describe how you plan to develop your capabilities.**

Compass group is committed to improving and developing our capabilities to allocate emissions to our customers more effectively and accurately.

We understand that our customers have invested interest in their supply chain emissions and we aim to collaborate with them to improve Scope 3 emissions reporting globally.

We are undertaking a number of activities at a corporate level to support meeting this goal.

In February 2019, we committed to set a 'Science Based Target' to reduce the greenhouse gas emissions of our operations, in line with the 2015 Paris Agreement to limit global warming to 1.5 degrees. Building on work done in previous years, we will be setting these targets and taking actions to reduce our impact across our operations over the coming years.

2019 was the first year of collecting sustainability data in a newly launched system from countries which constitute 96% of the Group's revenue. This data gives us greater visibility of our sustainability performance, including greenhouse gas emissions.

We will continue to develop our environmental metrics reporting systems to improve quantity and quality of data available and we will extend it to the small percentage of countries currently not covered – allowing us to further capture and allocate emissions to clients across all their global operations. With the availability of data at a more granular level we will be better placed to share activity related GHG emissions information with our clients.

At an individual location level we continue to roll out our Carbon FOODPrint tool allowing chefs and service delivery managers to calculate the carbon footprint of meals and to make low carbon choices. This can help our clients track progress towards Science-Based Targets and other reporting (such as CDP). In 2019, Carbon Foodprint helped users to reduce enough red meat to avoid over 52,000 lbs. of CO2e, and reduce their water use by 41,000 gallons. We are also working with clients in several locations to calculate the carbon footprint of the menus we serve.

To measure, monitor and reduce food waste, we continue to introduce Winnow smart metering technology to new sites. Winnow technology has now been installed at a wide variety of client sites and the data proves that it can help to reduce food waste whatever the environment. In sites where we have already implemented this solution, we have seen a reduction in food waste of between 40-70%. This has led to carbon emissions reductions of over 5,000 tCO2e in food waste per year.

**SC2.1**

**(SC2.1) Please propose any mutually beneficial climate-related projects you could collaborate on with specific CDP Supply Chain members.**

**Requesting member**

Accenture

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

35

**Estimated payback**

3-5 years

**Details of proposal**

Carbon Foodprint is Compass USA's online environmental dashboard, enabling us to provide clients with cost effective solutions to lower the environmental impact of food service. Our Carbon Foodprint toolkit tracks data needed to reduce energy, water, and waste in the kitchen, while identifying opportunities for chefs to re-engineer their menus to lower greenhouse gas emissions. A monthly report communicates results to the client, associates, and guests. Users can help their clients track progress towards Science-Based Targets and other reporting (such as CDP). In 2019, Carbon Foodprint helped users to reduce enough red meat to avoid over 52,000 lbs. of CO2e, and reduce their water use by 41,000 gallons. N.B The estimated CO2e savings stated are for one site implementing Carbon FoodPrint.

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**Requesting member**

Accenture

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

1-3 years

**Estimated lifetime CO2e savings**

50

**Estimated payback**

1-3 years

**Details of proposal**

Food waste reduction software Winnow. The smart meters connect the kitchen to cloud software allowing us to analyse exactly what is put in the bin in real time. This gives our chefs the information necessary to drive improvements in our production processes to reduce food waste. More than 250 of our larger sites across the UK and Ireland already use Winnow smart metering technology to measure, monitor and reduce food waste. We continue to introduce this technology to new sites and we will be launching a solution for our smaller locations and hospitality sites. Restaurant Associates has reduced food waste in the head office of a global professional services firm by around 5 tonnes since 2017, with an estimated value of £60,000 N.B The estimated CO2e savings stated are for one year and one site implementing Winnow. The CO2e savings will range depending on each site.

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**Requesting member**

Accenture

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Incorporation of plant-forward meals into menus)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients to incorporate plant-forward meals into their menus. Programmes like VegRev in the USA are designed to help chefs and guests understand the veg-forward movement. Initial one-month pilots have shown a 24% increase in sales of VegRev orders compared to traditional menu items, and an 11% reduction in beef purchases year-on-year across the US business. In 2019, we also introduced online live training, developed by chefs and nutritionists to teach our internal network what is on-trend, and how a plantforward menu mindset will meet consumer demands. We have promoted the World Resources Institute Plant based meals playbook. Argentina joined the 'Veg Revolution', for example, and a new menu has been added once a week in nearly 70% of our contracts. In UK we continue to develop our Root Kitchen concept, which contains a range of delicious veg-centric recipes. We are also helping our sites to present their menus in the best way to encourage all of our customers to enjoy a plant-forward meal. Techniques include highlighting them, using descriptive words, creating plant-forward meal bases with optional add-ons, using logos to identify plant-forward options, and offering 'specials' or 'dish of the day' to promote what's in season.

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**Requesting member**

Accenture

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness of the impact of eating less meat)

**Emissions targeted**

Please select

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients and customers to raise awareness of the impact of eating less meat on our health and that of the planet. For example, in Portugal, our award-winning 'Choose Beans' campaign led to a 27% increase in legumes consumption in only one year across targeted sites. In Sweden, we collaborated with Research Institutes of Sweden (RISE) to develop a calculator to show customers the carbon footprint of each menu option. We communicated this information on posters, making it easier for our consumers to understand the high carbon footprint of red meat and dairy products.

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**Requesting member**

Accenture

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify ( Raise awareness and change behaviour to reduce food waste.)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

We work with a number of food waste measurement and reduction systems around the world to raise awareness, change behaviour and monitor our ability to reduce food waste. We activated different engagement initiatives with our clients to reduce food waste across our markets. For example, in Italy we helped an automotive client engage 3,500 stakeholders and six suppliers about food waste. This led to 90% of food waste being recovered and our client has now asked us to roll this out across all its canteens. In the UK, we work with BioBean to recycle coffee beans from our catering operations in a financial services client into various products including logs. On average, 1,600kg of used coffee grounds is now being recycled monthly, and we are rolling out the programme further. In 2019, we refreshed our guidance on preventing food waste in order to standardise our approach and ensure all our people have the knowledge they need to drive the change. The guide contains advice on every step of the process including menu planning, food storage, preparation and portion control. Furthermore, we work with online food redistribution charities, as well as local charities and community groups, to help our sites donate surplus food.

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**Requesting member**

Accenture

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

520

**Estimated payback**

0-1 year

**Details of proposal**

Recycling used cooking oil as bio-diesel (ongoing in UK operations and Australia) - In order to divert food waste from ending up in sewer or landfill, we have arranged separate collections for food waste and used cooking oil at many of the foodservice sites where Compass manages the waste. In the last financial year, we sent over 3,200 tonnes of food waste to anaerobic digestion. We also turned more than one million litres of used cooking oil into biodiesel, saving over 2,000 tonnes of CO2. Stated estimated carbon savings are calculated based on one year's worth of displaced diesel consumption (200,000 litres) under current scope of scheme.

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**Requesting member**

Accenture

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Cost/saving neutral

**Details of proposal**

Environmental toolkit (ongoing in UK operations) - Our Environmental Management System is delivered into every contract using our award-winning Environment Toolkit and our colleagues have access to training, videos, case studies and posters via our intranet. In 2019, we rebranded our Environment Toolkit to ensure it contains everything our sites need to help reduce operational costs, comply with environmental legislation and Compass procedures, and support our clients with their environmental activities. Our Toolkit can be easily integrated into our day to day working practices and we have received excellent feedback from our clients, who have found it self-explanatory, simple to use and a great way to engage colleagues. It can be easily adopted in various locations and is a cost-effective way to improve environmental management with ISO14001 approach or similar. Through making use of the Environmental Toolkit, clients have made numerous savings across energy use, transport, water use, materials, pollution prevention and waste. Just a few examples of the successes include one client in the Sports and Leisure division saving 4,320 hours per year of fridge energy and diverting 480,000 cups from landfill. Another in the same sector has utilised the toolkit to realise a saving of £30,000 per year on energy bills.

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**Requesting member**

Accenture

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Responsible Sourcing)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Other, please specify (highly variant)

**Details of proposal**

Our global Supply Chain Integrity Standards set out the minimum sourcing requirements for the mitigation of key risks to the integrity of our supply chain. This policy is underpinned by a robust set of standards which clearly define our responsible sourcing commitments and the values we expect our suppliers to uphold. We support our suppliers in achieving these standards through regular engagement, training and best practice guidance. The standards are regularly reviewed and updated, providing our customers with the assurance that we will provide them with food that is safe, wholesome and responsibly sourced.

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**Requesting member**

Amdocs Ltd

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

35

**Estimated payback**

3-5 years

**Details of proposal**

Carbon Foodprint is Compass USA's online environmental dashboard, enabling us to provide clients with cost effective solutions to lower the environmental impact of food service. Our Carbon Foodprint toolkit tracks data needed to reduce energy, water, and waste in the kitchen, while identifying opportunities for chefs to re-engineer their menus to lower greenhouse gas emissions. A monthly report communicates results to the client, associates, and guests. Users can help their clients track progress towards Science-Based Targets and other reporting (such as CDP). In 2019, Carbon Foodprint helped users to reduce enough red meat to avoid over 52,000 lbs. of CO2e, and reduce their water use by 41,000 gallons. N.B The estimated CO2e savings stated are for one site implementing Carbon FoodPrint.

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**Requesting member**

Amdocs Ltd

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

1-3 years

**Estimated lifetime CO2e savings**

50

**Estimated payback**

1-3 years

**Details of proposal**

Food waste reduction software Winnow. The smart meters connect the kitchen to cloud software allowing us to analyse exactly what is put in the bin in real time. This gives our chefs the information necessary to drive improvements in our production processes to reduce food waste. More than 250 of our larger sites across the UK and Ireland already use Winnow smart metering technology to measure, monitor and reduce food waste. We continue to introduce this technology to new sites and we will be launching a solution for our smaller locations and hospitality sites. Restaurant Associates has reduced food waste in the head office of a global professional services firm by around 5 tonnes since 2017, with an estimated value of £60,000 N.B The estimated CO2e savings stated are for one year and one site implementing Winnow. The CO2e savings will range depending on each site.

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**Requesting member**

Amdocs Ltd

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Incorporation of plant-forward meals into menus)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients to incorporate plant-forward meals into their menus. Programmes like VegRev in the USA are designed to help chefs and guests understand the veg-forward movement. Initial one-month pilots have shown a 24% increase in sales of VegRev orders compared to traditional menu items, and an 11% reduction in beef purchases year-on-year across the US business. In 2019, we also introduced online live training, developed by chefs and nutritionists to teach our internal network what is on-trend, and how a plantforward menu mindset will meet consumer demands. We have promoted the World Resources Institute Plant based meals playbook. Argentina joined the 'Veg Revolution', for example, and a new menu has been added once a week in nearly 70% of our contracts. In UK we continue to develop our Root Kitchen concept, which contains a range of delicious veg-centric recipes. We are also helping our sites to present their menus in the best way to encourage all of our customers to enjoy a plant-forward meal. Techniques include highlighting them, using descriptive words, creating plant-forward meal bases with optional add-ons, using logos to identify plant-forward options, and offering 'specials' or 'dish of the day' to promote what's in season.

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**Requesting member**

Amdocs Ltd

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify ( Raise awareness of the impact of eating less meat)

**Emissions targeted**

Please select

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients and customers to raise awareness of the impact of eating less meat on our health and that of the planet. For example, in Portugal, our award-winning 'Choose Beans' campaign led to a 27% increase in legumes consumption in only one year across targeted sites. In Sweden, we collaborated with Research Institutes of Sweden (RISE) to develop a calculator to show customers the carbon footprint of each menu option. We communicated this information on posters, making it easier for our consumers to understand the high carbon footprint of red meat and dairy products.

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**Requesting member**

Amdocs Ltd

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness and change behaviour to reduce food waste.)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

0-1 year

**Details of proposal**

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**Requesting member**

Amdocs Ltd

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

520

**Estimated payback**

0-1 year

**Details of proposal**

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**Requesting member**

Amdocs Ltd

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Cost/saving neutral

**Details of proposal**

Environmental toolkit (ongoing in UK operations) - Our Environmental Management System is delivered into every contract using our award-winning Environment Toolkit and our colleagues have access to training, videos, case studies and posters via our intranet. In 2019, we rebranded our Environment Toolkit to ensure it contains everything our sites need to help reduce operational costs, comply with environmental legislation and Compass procedures, and support our clients with their environmental activities. Our Toolkit can be easily integrated into our day to day working practices and we have received excellent feedback from our clients, who have found it self-explanatory, simple to use and a great way to engage colleagues. It can be easily adopted in various locations and is a cost-effective way to improve environmental management with ISO14001 approach or similar. Through making use of the Environmental Toolkit, clients have made numerous savings across energy use, transport, water use, materials, pollution prevention and waste. Just a few examples of the successes include one client in the Sports and Leisure division saving 4,320 hours per year of fridge energy and diverting 480,000 cups from landfill. Another in the same sector has utilised the toolkit to realise a saving of £30,000 per year on energy bills.

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**Requesting member**

Amdocs Ltd

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Responsible Sourcing)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Other, please specify (highly variant)

**Details of proposal**

Our global Supply Chain Integrity Standards set out the minimum sourcing requirements for the mitigation of key risks to the integrity of our supply chain. This policy is underpinned by a robust set of standards which clearly define our responsible sourcing commitments and the values we expect our suppliers to uphold. We support our suppliers in achieving these standards through regular engagement, training and best practice guidance. The standards are regularly reviewed and updated, providing our customers with the assurance that we will provide them with food that is safe, wholesome and responsibly sourced.

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**Requesting member**

Bank of America

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

35

**Estimated payback**

3-5 years

**Details of proposal**

Carbon Foodprint is Compass USA's online environmental dashboard, enabling us to provide clients with cost effective solutions to lower the environmental impact of food service. Our Carbon Foodprint toolkit tracks data needed to reduce energy, water, and waste in the kitchen, while identifying opportunities for chefs to re-engineer their menus to lower greenhouse gas emissions. A monthly report communicates results to the client, associates, and guests. Users can help their clients track progress towards Science-Based Targets and other reporting (such as CDP). In 2019, Carbon Foodprint helped users to reduce enough red meat to avoid over 52,000 lbs. of CO2e, and reduce their water use by 41,000 gallons. N.B The estimated CO2e savings stated are for one site implementing Carbon FoodPrint.

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**Requesting member**

Bank of America

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

1-3 years

**Estimated lifetime CO2e savings**

50

**Estimated payback**

1-3 years

**Details of proposal**

Food waste reduction software Winnow. The smart meters connect the kitchen to cloud software allowing us to analyse exactly what is put in the bin in real time. This gives our chefs the information necessary to drive improvements in our production processes to reduce food waste. More than 250 of our larger sites across the UK and Ireland already use Winnow smart metering technology to measure, monitor and reduce food waste. We continue to introduce this technology to new sites and we will be launching a solution for our smaller locations and hospitality sites. Restaurant Associates has reduced food waste in the head office of a global professional services firm by around 5 tonnes since 2017, with an estimated value of £60,000 N.B The estimated CO2e savings stated are for one year and one site implementing Winnow. The CO2e savings will range depending on each site.

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**Requesting member**

Bank of America

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Incorporation of plant-forward meals into menus)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients to incorporate plant-forward meals into their menus. Programmes like VegRev in the USA are designed to help chefs and guests understand the veg-forward movement. Initial one-month pilots have shown a 24% increase in sales of VegRev orders compared to traditional menu items, and an 11% reduction in beef purchases year-on-year across the US business. In 2019, we also introduced online live training, developed by chefs and nutritionists to teach our internal network what is on-trend, and how a plantforward menu mindset will meet consumer demands. We have promoted the World Resources Institute Plant based meals playbook. Argentina joined the 'Veg Revolution', for example, and a new menu has been added once a week in nearly 70% of our contracts. In UK we continue to develop our Root Kitchen concept, which contains a range of delicious veg-centric recipes. We are also helping our sites to present their menus in the best way to encourage all of our customers to enjoy a plant-forward meal. Techniques include highlighting them, using descriptive words, creating plant-forward meal bases with optional add-ons, using logos to identify plant-forward options, and offering 'specials' or 'dish of the day' to promote what's in season.

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**Requesting member**

Bank of America

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness of the impact of eating less meat)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients and customers to raise awareness of the impact of eating less meat on our health and that of the planet. For example, in Portugal, our award-winning 'Choose Beans' campaign led to a 27% increase in legumes consumption in only one year across targeted sites. In Sweden, we collaborated with Research Institutes of Sweden (RISE) to develop a calculator to show customers the carbon footprint of each menu option. We communicated this information on posters, making it easier for our consumers to understand the high carbon footprint of red meat and dairy products.

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**Requesting member**

Bank of America

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness and change behaviour to reduce food waste)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

We work with a number of food waste measurement and reduction systems around the world to raise awareness, change behaviour and monitor our ability to reduce food waste. We activated different engagement initiatives with our clients to reduce food waste across our markets. For example, in Italy we helped an automotive client engage 3,500 stakeholders and six suppliers about food waste. This led to 90% of food waste being recovered and our client has now asked us to roll this out across all its canteens. In the UK, we work with BioBean to recycle coffee beans from our catering operations in a financial services client into various products including logs. On average, 1,600kg of used coffee grounds is now being recycled monthly, and we are rolling out the programme further. In 2019, we refreshed our guidance on preventing food waste in order to standardise our approach and ensure all our people have the knowledge they need to drive the change. The guide contains advice on every step of the process including menu planning, food storage, preparation and portion control. Furthermore, we work with online food redistribution charities, as well as local charities and community groups, to help our sites donate surplus food.

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**Requesting member**

Bank of America

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

520

**Estimated payback**

Cost/saving neutral

**Details of proposal**

Recycling used cooking oil as bio-diesel (ongoing in UK operations and Australia) - In order to divert food waste from ending up in sewer or landfill, we have arranged separate collections for food waste and used cooking oil at many of the foodservice sites where Compass manages the waste. In the last financial year, we sent over 3,200 tonnes of food waste to anaerobic digestion. We also turned more than one million litres of used cooking oil into biodiesel, saving over 2,000 tonnes of CO2. Stated estimated carbon savings are calculated based on one year's worth of displaced diesel consumption (200,000 litres) under current scope of scheme.

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**Requesting member**

Bank of America

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

Environmental toolkit (ongoing in UK operations) - Our Environmental Management System is delivered into every contract using our award-winning Environment Toolkit and our colleagues have access to training, videos, case studies and posters via our intranet. In 2019, we rebranded our Environment Toolkit to ensure it contains everything our sites need to help reduce operational costs, comply with environmental legislation and Compass procedures, and support our clients with their environmental activities. Our Toolkit can be easily integrated into our day to day working practices and we have received excellent feedback from our clients, who have found it self-explanatory, simple to use and a great way to engage colleagues. It can be easily adopted in various locations and is a cost-effective way to improve environmental management with ISO14001 approach or similar. Through making use of the Environmental Toolkit, clients have made numerous savings across energy use, transport, water use, materials, pollution prevention and waste. Just a few examples of the successes include one client in the Sports and Leisure division saving 4,320 hours per year of fridge energy and diverting 480,000 cups from landfill. Another in the same sector has utilised the toolkit to realise a saving of £30,000 per year on energy bills.

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**Requesting member**

Bank of America

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Responsible Sourcing)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Other, please specify (highly variant)

**Details of proposal**

Our global Supply Chain Integrity Standards set out the minimum sourcing requirements for the mitigation of key risks to the integrity of our supply chain. This policy is underpinned by a robust set of standards which clearly define our responsible sourcing commitments and the values we expect our suppliers to uphold. We support our suppliers in achieving these standards through regular engagement, training and best practice guidance. The standards are regularly reviewed and updated, providing our customers with the assurance that we will provide them with food that is safe, wholesome and responsibly sourced.

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**Requesting member**

BT Group

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

35

**Estimated payback**

3-5 years

**Details of proposal**

Carbon Foodprint is Compass USA's online environmental dashboard, enabling us to provide clients with cost effective solutions to lower the environmental impact of food service. Our Carbon Foodprint toolkit tracks data needed to reduce energy, water, and waste in the kitchen, while identifying opportunities for chefs to re-engineer their menus to lower greenhouse gas emissions. A monthly report communicates results to the client, associates, and guests. Users can help their clients track progress towards Science-Based Targets and other reporting (such as CDP). In 2019, Carbon Foodprint helped users to reduce enough red meat to avoid over 52,000 lbs. of CO2e, and reduce their water use by 41,000 gallons. N.B The estimated CO2e savings stated are for one site implementing Carbon FoodPrint.

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**Requesting member**

BT Group

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

1-3 years

**Estimated lifetime CO2e savings**

50

**Estimated payback**

1-3 years

**Details of proposal**

Food waste reduction software Winnow. The smart meters connect the kitchen to cloud software allowing us to analyse exactly what is put in the bin in real time. This gives our chefs the information necessary to drive improvements in our production processes to reduce food waste. More than 250 of our larger sites across the UK and Ireland already use Winnow smart metering technology to measure, monitor and reduce food waste. We continue to introduce this technology to new sites and we will be launching a solution for our smaller locations and hospitality sites. Restaurant Associates has reduced food waste in the head office of a global professional services firm by around 5 tonnes since 2017, with an estimated value of £60,000 N.B The estimated CO2e savings stated are for one year and one site implementing Winnow. The CO2e savings will range depending on each site.

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**Requesting member**

BT Group

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Incorporation of plant-forward meals into menus)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients to incorporate plant-forward meals into their menus. Programmes like VegRev in the USA are designed to help chefs and guests understand the veg-forward movement. Initial one-month pilots have shown a 24% increase in sales of VegRev orders compared to traditional menu items, and an 11% reduction in beef purchases year-on-year across the US business. In 2019, we also introduced online live training, developed by chefs and nutritionists to teach our internal network what is on-trend, and how a plantforward menu mindset will meet consumer demands. We have promoted the World Resources Institute Plant based meals playbook. Argentina joined the 'Veg Revolution', for example, and a new menu has been added once a week in nearly 70% of our contracts. In UK we continue to develop our Root Kitchen concept, which contains a range of delicious veg-centric recipes. We are also helping our sites to present their menus in the best way to encourage all of our customers to enjoy a plant-forward meal. Techniques include highlighting them, using descriptive words, creating plant-forward meal bases with optional add-ons, using logos to identify plant-forward options, and offering 'specials' or 'dish of the day' to promote what's in season.

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**Requesting member**

BT Group

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness of the impact of eating less meat)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients and customers to raise awareness of the impact of eating less meat on our health and that of the planet. For example, in Portugal, our award-winning 'Choose Beans' campaign led to a 27% increase in legumes consumption in only one year across targeted sites. In Sweden, we collaborated with Research Institutes of Sweden (RISE) to develop a calculator to show customers the carbon footprint of each menu option. We communicated this information on posters, making it easier for our consumers to understand the high carbon footprint of red meat and dairy products.

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**Requesting member**

BT Group

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness and change behaviour to reduce food waste.)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Cost/saving neutral

**Details of proposal**

We work with a number of food waste measurement and reduction systems around the world to raise awareness, change behaviour and monitor our ability to reduce food waste. We activated different engagement initiatives with our clients to reduce food waste across our markets. For example, in Italy we helped an automotive client engage 3,500 stakeholders and six suppliers about food waste. This led to 90% of food waste being recovered and our client has now asked us to roll this out across all its canteens. In the UK, we work with BioBean to recycle coffee beans from our catering operations in a financial services client into various products including logs. On average, 1,600kg of used coffee grounds is now being recycled monthly, and we are rolling out the programme further. In 2019, we refreshed our guidance on preventing food waste in order to standardise our approach and ensure all our people have the knowledge they need to drive the change. The guide contains advice on every step of the process including menu planning, food storage, preparation and portion control. Furthermore, we work with online food redistribution charities, as well as local charities and community groups, to help our sites donate surplus food.

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**Requesting member**

BT Group

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

520

**Estimated payback**

0-1 year

**Details of proposal**

Recycling used cooking oil as bio-diesel (ongoing in UK operations and Australia) - In order to divert food waste from ending up in sewer or landfill, we have arranged separate collections for food waste and used cooking oil at many of the foodservice sites where Compass manages the waste. In the last financial year, we sent over 3,200 tonnes of food waste to anaerobic digestion. We also turned more than one million litres of used cooking oil into biodiesel, saving over 2,000 tonnes of CO2. Stated estimated carbon savings are calculated based on one year's worth of displaced diesel consumption (200,000 litres) under current scope of scheme.

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**Requesting member**

BT Group

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Cost/saving neutral

**Details of proposal**

Environmental toolkit (ongoing in UK operations) - Our Environmental Management System is delivered into every contract using our award-winning Environment Toolkit and our colleagues have access to training, videos, case studies and posters via our intranet. In 2019, we rebranded our Environment Toolkit to ensure it contains everything our sites need to help reduce operational costs, comply with environmental legislation and Compass procedures, and support our clients with their environmental activities. Our Toolkit can be easily integrated into our day to day working practices and we have received excellent feedback from our clients, who have found it self-explanatory, simple to use and a great way to engage colleagues. It can be easily adopted in various locations and is a cost-effective way to improve environmental management with ISO14001 approach or similar. Through making use of the Environmental Toolkit, clients have made numerous savings across energy use, transport, water use, materials, pollution prevention and waste. Just a few examples of the successes include one client in the Sports and Leisure division saving 4,320 hours per year of fridge energy and diverting 480,000 cups from landfill. Another in the same sector has utilised the toolkit to realise a saving of £30,000 per year on energy bills.

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**Requesting member**

BT Group

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Responsible Sourcing)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Other, please specify (highly variant)

**Details of proposal**

Our global Supply Chain Integrity Standards set out the minimum sourcing requirements for the mitigation of key risks to the integrity of our supply chain. This policy is underpinned by a robust set of standards which clearly define our responsible sourcing commitments and the values we expect our suppliers to uphold. We support our suppliers in achieving these standards through regular engagement, training and best practice guidance. The standards are regularly reviewed and updated, providing our customers with the assurance that we will provide them with food that is safe, wholesome and responsibly sourced.

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**Requesting member**

Johnson & Johnson

**Group type of project**

New product or service

**Type of project**

New product or service that has a lower upstream emissions footprint

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

35

**Estimated payback**

3-5 years

**Details of proposal**

Carbon Foodprint is Compass USA's online environmental dashboard, enabling us to provide clients with cost effective solutions to lower the environmental impact of food service. Our Carbon Foodprint toolkit tracks data needed to reduce energy, water, and waste in the kitchen, while identifying opportunities for chefs to re-engineer their menus to lower greenhouse gas emissions. A monthly report communicates results to the client, associates, and guests. Users can help their clients track progress towards Science-Based Targets and other reporting (such as CDP). In 2019, Carbon Foodprint helped users to reduce enough red meat to avoid over 52,000 lbs. of CO2e, and reduce their water use by 41,000 gallons. N.B The estimated CO2e savings stated are for one site implementing Carbon FoodPrint.

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**Requesting member**

Johnson & Johnson

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

1-3 years

**Estimated lifetime CO2e savings**

50

**Estimated payback**

1-3 years

**Details of proposal**

Food waste reduction software Winnow. The smart meters connect the kitchen to cloud software allowing us to analyse exactly what is put in the bin in real time. This gives our chefs the information necessary to drive improvements in our production processes to reduce food waste. More than 250 of our larger sites across the UK and Ireland already use Winnow smart metering technology to measure, monitor and reduce food waste. We continue to introduce this technology to new sites and we will be launching a solution for our smaller locations and hospitality sites. Restaurant Associates has reduced food waste in the head office of a global professional services firm by around 5 tonnes since 2017, with an estimated value of £60,000 N.B The estimated CO2e savings stated are for one year and one site implementing Winnow. The CO2e savings will range depending on each site.

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**Requesting member**

Johnson & Johnson

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Incorporation of plant-forward meals into menus)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

Cost/saving neutral

**Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients to incorporate plant-forward meals into their menus. Programmes like VegRev in the USA are designed to help chefs and guests understand the veg-forward movement. Initial one-month pilots have shown a 24% increase in sales of VegRev orders compared to traditional menu items, and an 11% reduction in beef purchases year-on-year across the US business. In 2019, we also introduced online live training, developed by chefs and nutritionists to teach our internal network what is on-trend, and how a plantforward menu mindset will meet consumer demands. We have promoted the World Resources Institute Plant based meals playbook. Argentina joined the 'Veg Revolution', for example, and a new menu has been added once a week in nearly 70% of our contracts. In UK we continue to develop our Root Kitchen concept, which contains a range of delicious veg-centric recipes. We are also helping our sites to present their menus in the best way to encourage all of our customers to enjoy a plant-forward meal. Techniques include highlighting them, using descriptive words, creating plant-forward meal bases with optional add-ons, using logos to identify plant-forward options, and offering 'specials' or 'dish of the day' to promote what's in season.

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**Requesting member**

Johnson & Johnson

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness of the impact of eating less meat)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients and customers to raise awareness of the impact of eating less meat on our health and that of the planet. For example, in Portugal, our award-winning 'Choose Beans' campaign led to a 27% increase in legumes consumption in only one year across targeted sites. In Sweden, we collaborated with Research Institutes of Sweden (RISE) to develop a calculator to show customers the carbon footprint of each menu option. We communicated this information on posters, making it easier for our consumers to understand the high carbon footprint of red meat and dairy products.

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**Requesting member**

Johnson & Johnson

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness and change behaviour to reduce food waste.)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

We work with a number of food waste measurement and reduction systems around the world to raise awareness, change behaviour and monitor our ability to reduce food waste. We activated different engagement initiatives with our clients to reduce food waste across our markets. For example, in Italy we helped an automotive client engage 3,500 stakeholders and six suppliers about food waste. This led to 90% of food waste being recovered and our client has now asked us to roll this out across all its canteens. In the UK, we work with BioBean to recycle coffee beans from our catering operations in a financial services client into various products including logs. On average, 1,600kg of used coffee grounds is now being recycled monthly, and we are rolling out the programme further. In 2019, we refreshed our guidance on preventing food waste in order to standardise our approach and ensure all our people have the knowledge they need to drive the change. The guide contains advice on every step of the process including menu planning, food storage, preparation and portion control. Furthermore, we work with online food redistribution charities, as well as local charities and community groups, to help our sites donate surplus food.

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**Requesting member**

Johnson & Johnson

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

520

**Estimated payback**

0-1 year

**Details of proposal**

Recycling used cooking oil as bio-diesel (ongoing in UK operations and Australia) - In order to divert food waste from ending up in sewer or landfill, we have arranged separate collections for food waste and used cooking oil at many of the foodservice sites where Compass manages the waste. In the last financial year, we sent over 3,200 tonnes of food waste to anaerobic digestion. We also turned more than one million litres of used cooking oil into biodiesel, saving over 2,000 tonnes of CO<sub>2</sub>. Stated estimated carbon savings are calculated based on one year's worth of displaced diesel consumption (200,000 litres) under current scope of scheme.

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**Requesting member**

Johnson & Johnson

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO<sub>2</sub>e savings**

**Estimated payback**

Cost/saving neutral

**Details of proposal**

Environmental toolkit (ongoing in UK operations) - Our Environmental Management System is delivered into every contract using our award-winning Environment Toolkit and our colleagues have access to training, videos, case studies and posters via our intranet. In 2019, we rebranded our Environment Toolkit to ensure it contains everything our sites need to help reduce operational costs, comply with environmental legislation and Compass procedures, and support our clients with their environmental activities. Our Toolkit can be easily integrated into our day to day working practices and we have received excellent feedback from our clients, who have found it self-explanatory, simple to use and a great way to engage colleagues. It can be easily adopted in various locations and is a cost-effective way to improve environmental management with ISO14001 approach or similar. Through making use of the Environmental Toolkit, clients have made numerous savings across energy use, transport, water use, materials, pollution prevention and waste. Just a few examples of the successes include one client in the Sports and Leisure division saving 4,320 hours per year of fridge energy and diverting 480,000 cups from landfill. Another in the same sector has utilised the toolkit to realise a saving of £30,000 per year on energy bills.

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**Requesting member**

Johnson & Johnson

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Responsible Sourcing)

**Emissions targeted**

Actions that would reduce our own supply chain emissions (our own scope 3)

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO<sub>2</sub>e savings**

**Estimated payback**

Other, please specify (highly variant)

**Details of proposal**

Our global Supply Chain Integrity Standards set out the minimum sourcing requirements for the mitigation of key risks to the integrity of our supply chain. This policy is underpinned by a robust set of standards which clearly define our responsible sourcing commitments and the values we expect our suppliers to uphold. We support our suppliers in achieving these standards through regular engagement, training and best practice guidance. The standards are regularly reviewed and updated, providing our customers with the assurance that we will provide them with food that is safe, wholesome and responsibly sourced.

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**Requesting member**

KPMG UK

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO<sub>2</sub>e savings**

35

**Estimated payback**

3-5 years

**Details of proposal**

Carbon Foodprint is Compass USA's online environmental dashboard, enabling us to provide clients with cost effective solutions to lower the environmental impact of food service. Our Carbon Foodprint toolkit tracks data needed to reduce energy, water, and waste in the kitchen, while identifying opportunities for chefs to re-engineer their menus to lower greenhouse gas emissions. A monthly report communicates results to the client, associates, and guests. Users can help their clients track progress towards Science-Based Targets and other reporting (such as CDP). In 2019, Carbon Foodprint helped users to reduce enough red meat to avoid over 52,000 lbs. of CO<sub>2</sub>e, and reduce their water use by 41,000 gallons. N.B The estimated CO<sub>2</sub>e savings stated are for one site implementing Carbon FoodPrint.

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**Requesting member**

KPMG UK

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

1-3 years

**Estimated lifetime CO2e savings**

50

**Estimated payback**

1-3 years

**Details of proposal**

Food waste reduction software Winnow. The smart meters connect the kitchen to cloud software allowing us to analyse exactly what is put in the bin in real time. This gives our chefs the information necessary to drive improvements in our production processes to reduce food waste. More than 250 of our larger sites across the UK and Ireland already use Winnow smart metering technology to measure, monitor and reduce food waste. We continue to introduce this technology to new sites and we will be launching a solution for our smaller locations and hospitality sites. Restaurant Associates has reduced food waste in the head office of a global professional services firm by around 5 tonnes since 2017, with an estimated value of £60,000 N.B The estimated CO2e savings stated are for one year and one site implementing Winnow. The CO2e savings will range depending on each site.

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**Requesting member**

KPMG UK

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Incorporation of plant-forward meals into menus)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients to incorporate plant-forward meals into their menus. Programmes like VegRev in the USA are designed to help chefs and guests understand the veg-forward movement. Initial one-month pilots have shown a 24% increase in sales of VegRev orders compared to traditional menu items, and an 11% reduction in beef purchases year-on-year across the US business. In 2019, we also introduced online live training, developed by chefs and nutritionists to teach our internal network what is on-trend, and how a plantforward menu mindset will meet consumer demands. We have promoted the World Resources Institute Plant based meals playbook. Argentina joined the 'Veg Revolution', for example, and a new menu has been added once a week in nearly 70% of our contracts. In UK we continue to develop our Root Kitchen concept, which contains a range of delicious veg-centric recipes. We are also helping our sites to present their menus in the best way to encourage all of our customers to enjoy a plant-forward meal. Techniques include highlighting them, using descriptive words, creating plant-forward meal bases with optional add-ons, using logos to identify plant-forward options, and offering 'specials' or 'dish of the day' to promote what's in season.

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**Requesting member**

KPMG UK

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness of the impact of eating less meat)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients and customers to raise awareness of the impact of eating less meat on our health and that of the planet. For example, in Portugal, our award-winning 'Choose Beans' campaign led to a 27% increase in legumes consumption in only one year across targeted sites. In Sweden, we collaborated with Research Institutes of Sweden (RISE) to develop a calculator to show customers the carbon footprint of each menu option. We communicated this information on posters, making it easier for our consumers to understand the high carbon footprint of red meat and dairy products.

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**Requesting member**

KPMG UK

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**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness and change behaviour to reduce food waste.)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

We work with a number of food waste measurement and reduction systems around the world to raise awareness, change behaviour and monitor our ability to reduce food waste. We activated different engagement initiatives with our clients to reduce food waste across our markets. For example, in Italy we helped an automotive client engage 3,500 stakeholders and six suppliers about food waste. This led to 90% of food waste being recovered and our client has now asked us to roll this out across all its canteens. In the UK, we work with BioBean to recycle coffee beans from our catering operations in a financial services client into various products including logs. On average, 1,600kg of used coffee grounds is now being recycled monthly, and we are rolling out the programme further. In 2019, we refreshed our guidance on preventing food waste in order to standardise our approach and ensure all our people have the knowledge they need to drive the change. The guide contains advice on every step of the process including menu planning, food storage, preparation and portion control. Furthermore, we work with online food redistribution charities, as well as local charities and community groups, to help our sites donate surplus food.

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**Requesting member**

KPMG UK

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

520

**Estimated payback**

0-1 year

**Details of proposal**

Recycling used cooking oil as bio-diesel (ongoing in UK operations and Australia) - In order to divert food waste from ending up in sewer or landfill, we have arranged separate collections for food waste and used cooking oil at many of the foodservice sites where Compass manages the waste. In the last financial year, we sent over 3,200 tonnes of food waste to anaerobic digestion. We also turned more than one million litres of used cooking oil into biodiesel, saving over 2,000 tonnes of CO2. Stated estimated carbon savings are calculated based on one year's worth of displaced diesel consumption (200,000 litres) under current scope of scheme.

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**Requesting member**

KPMG UK

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

Other, please specify

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

Environmental toolkit (ongoing in UK operations) - Our Environmental Management System is delivered into every contract using our award-winning Environment Toolkit and our colleagues have access to training, videos, case studies and posters via our intranet. In 2019, we rebranded our Environment Toolkit to ensure it contains everything our sites need to help reduce operational costs, comply with environmental legislation and Compass procedures, and support our clients with their environmental activities. Our Toolkit can be easily integrated into our day to day working practices and we have received excellent feedback from our clients, who have found it self-explanatory, simple to use and a great way to engage colleagues. It can be easily adopted in various locations and is a cost-effective way to improve environmental management with ISO14001 approach or similar. Through making use of the Environmental Toolkit, clients have made numerous savings across energy use, transport, water use, materials, pollution prevention and waste. Just a few examples of the successes include one client in the Sports and Leisure division saving 4,320 hours per year of fridge energy and diverting 480,000 cups from landfill. Another in the same sector has utilised the toolkit to realise a saving of £30,000 per year on energy bills.

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**Requesting member**

KPMG UK

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Responsible Sourcing)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Other, please specify (highly variant)

**Details of proposal**

Our global Supply Chain Integrity Standards set out the minimum sourcing requirements for the mitigation of key risks to the integrity of our supply chain. This policy is underpinned by a robust set of standards which clearly define our responsible sourcing commitments and the values we expect our suppliers to uphold. We support our suppliers in achieving these standards through regular engagement, training and best practice guidance. The standards are regularly reviewed and updated, providing our customers with the assurance that we will provide them with food that is safe, wholesome and responsibly sourced.

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**Requesting member**

Microsoft Corporation

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

35

**Estimated payback**

3-5 years

**Details of proposal**

Carbon Foodprint is Compass USA's online environmental dashboard, enabling us to provide clients with cost effective solutions to lower the environmental impact of food service. Our Carbon Foodprint toolkit tracks data needed to reduce energy, water, and waste in the kitchen, while identifying opportunities for chefs to re-engineer their menus to lower greenhouse gas emissions. A monthly report communicates results to the client, associates, and guests. Users can help their clients track progress towards Science-Based Targets and other reporting (such as CDP). In 2019, Carbon Foodprint helped users to reduce enough red meat to avoid over 52,000 lbs. of CO2e, and reduce their water use by 41,000 gallons. N.B The estimated CO2e savings stated are for one site implementing Carbon FoodPrint.

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**Requesting member**

Microsoft Corporation

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

1-3 years

**Estimated lifetime CO2e savings**

50

**Estimated payback**

1-3 years

**Details of proposal**

Food waste reduction software Winnow. The smart meters connect the kitchen to cloud software allowing us to analyse exactly what is put in the bin in real time. This gives our chefs the information necessary to drive improvements in our production processes to reduce food waste. More than 250 of our larger sites across the UK and Ireland already use Winnow smart metering technology to measure, monitor and reduce food waste. We continue to introduce this technology to new sites and we will be launching a solution for our smaller locations and hospitality sites. Restaurant Associates has reduced food waste in the head office of a global professional services firm by around 5 tonnes since 2017, with an estimated value of £60,000 N.B The estimated CO2e savings stated are for one year and one site implementing Winnow. The CO2e savings will range depending on each site.

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**Requesting member**

Microsoft Corporation

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Incorporation of plant-forward meals into menus)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients to incorporate plant-forward meals into their menus. Programmes like VegRev in the USA are designed to help chefs and guests understand the veg-forward movement. Initial one-month pilots have shown a 24% increase in sales of VegRev orders compared to traditional menu items, and an 11% reduction in beef purchases year-on-year across the US business. In 2019, we also introduced online live training, developed by chefs and nutritionists to teach our internal network what is on-trend, and how a plantforward menu mindset will meet consumer demands. We have promoted the World Resources Institute Plant based meals playbook. Argentina joined the 'Veg Revolution', for example, and a new menu has been added once a week in nearly 70% of our contracts. In UK we continue to develop our Root Kitchen concept, which contains a range of delicious veg-centric recipes. We are also helping our sites to present their menus in the best way to encourage all of our customers to enjoy a plant-forward meal. Techniques include highlighting them, using descriptive words, creating plant-forward meal bases with optional add-ons, using logos to identify plant-forward options, and offering 'specials' or 'dish of the day' to promote what's in season.

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**Requesting member**

Microsoft Corporation

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness of the impact of eating less meat)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients and customers to raise awareness of the impact of eating less meat on our health and that of the planet. For example, in Portugal, our award-winning 'Choose Beans' campaign led to a 27% increase in legumes consumption in only one year across targeted sites. In Sweden, we collaborated with Research Institutes of Sweden (RISE) to develop a calculator to show customers the carbon footprint of each menu option. We communicated this information on posters, making it easier for our consumers to understand the high carbon footprint of red meat and dairy products.

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**Requesting member**

Microsoft Corporation

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness and change behaviour to reduce food waste.)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

We work with a number of food waste measurement and reduction systems around the world to raise awareness, change behaviour and monitor our ability to reduce food waste. We activated different engagement initiatives with our clients to reduce food waste across our markets. For example, in Italy we helped an automotive client engage 3,500 stakeholders and six suppliers about food waste. This led to 90% of food waste being recovered and our client has now asked us to roll this out across all its canteens. In the UK, we work with BioBean to recycle coffee beans from our catering operations in a financial services client into various products including logs. On average, 1,600kg of used coffee grounds is now being recycled monthly, and we are rolling out the programme further. In 2019, we refreshed our guidance on preventing food waste in order to standardise our approach and ensure all our people have the knowledge they need to drive the change. The guide contains advice on every step of the process including menu planning, food storage, preparation and portion control. Furthermore, we work with online food redistribution charities, as well as local charities and community groups, to help our sites donate surplus food.

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**Requesting member**

Microsoft Corporation

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

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**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

520

**Estimated payback**

0-1 year

**Details of proposal**

Recycling used cooking oil as bio-diesel (ongoing in UK operations and Australia) - In order to divert food waste from ending up in sewer or landfill, we have arranged separate collections for food waste and used cooking oil at many of the foodservice sites where Compass manages the waste. In the last financial year, we sent over 3,200 tonnes of food waste to anaerobic digestion. We also turned more than one million litres of used cooking oil into biodiesel, saving over 2,000 tonnes of CO2. Stated estimated carbon savings are calculated based on one year's worth of displaced diesel consumption (200,000 litres) under current scope of scheme.

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**Requesting member**

Microsoft Corporation

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

Environmental toolkit (ongoing in UK operations) - Our Environmental Management System is delivered into every contract using our award-winning Environment Toolkit and our colleagues have access to training, videos, case studies and posters via our intranet. In 2019, we rebranded our Environment Toolkit to ensure it contains everything our sites need to help reduce operational costs, comply with environmental legislation and Compass procedures, and support our clients with their environmental activities. Our Toolkit can be easily integrated into our day to day working practices and we have received excellent feedback from our clients, who have found it self-explanatory, simple to use and a great way to engage colleagues. It can be easily adopted in various locations and is a cost-effective way to improve environmental management with ISO14001 approach or similar. Through making use of the Environmental Toolkit, clients have made numerous savings across energy use, transport, water use, materials, pollution prevention and waste. Just a few examples of the successes include one client in the Sports and Leisure division saving 4,320 hours per year of fridge energy and diverting 480,000 cups from landfill. Another in the same sector has utilised the toolkit to realise a saving of £30,000 per year on energy bills.

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**Requesting member**

Microsoft Corporation

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Responsible Sourcing)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Other, please specify (highly variant)

**Details of proposal**

Our global Supply Chain Integrity Standards set out the minimum sourcing requirements for the mitigation of key risks to the integrity of our supply chain. This policy is underpinned by a robust set of standards which clearly define our responsible sourcing commitments and the values we expect our suppliers to uphold. We support our suppliers in achieving these standards through regular engagement, training and best practice guidance. The standards are regularly reviewed and updated, providing our customers with the assurance that we will provide them with food that is safe, wholesome and responsibly sourced.

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**Requesting member**

Moody's Corporation

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

35

**Estimated payback**

3-5 years

**Details of proposal**

Carbon Foodprint is Compass USA's online environmental dashboard, enabling us to provide clients with cost effective solutions to lower the environmental impact of food service. Our Carbon Foodprint toolkit tracks data needed to reduce energy, water, and waste in the kitchen, while identifying opportunities for chefs to re-engineer their menus to lower greenhouse gas emissions. A monthly report communicates results to the client, associates, and guests. Users can help their clients track progress towards Science-Based Targets and other reporting (such as CDP). In 2019, Carbon Foodprint helped users to reduce enough red meat to avoid over 52,000 lbs. of CO<sub>2</sub>e, and reduce their water use by 41,000 gallons. N.B The estimated CO<sub>2</sub>e savings stated are for one site implementing Carbon FoodPrint.

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**Requesting member**

Moody's Corporation

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

1-3 years

**Estimated lifetime CO<sub>2</sub>e savings**

50

**Estimated payback**

1-3 years

**Details of proposal**

Food waste reduction software Winnow. The smart meters connect the kitchen to cloud software allowing us to analyse exactly what is put in the bin in real time. This gives our chefs the information necessary to drive improvements in our production processes to reduce food waste. More than 250 of our larger sites across the UK and Ireland already use Winnow smart metering technology to measure, monitor and reduce food waste. We continue to introduce this technology to new sites and we will be launching a solution for our smaller locations and hospitality sites. Restaurant Associates has reduced food waste in the head office of a global professional services firm by around 5 tonnes since 2017, with an estimated value of £60,000 N.B The estimated CO<sub>2</sub>e savings stated are for one year and one site implementing Winnow. The CO<sub>2</sub>e savings will range depending on each site.

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**Requesting member**

Moody's Corporation

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Incorporation of plant-forward meals into menus)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO<sub>2</sub>e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients to incorporate plant-forward meals into their menus. Programmes like VegRev in the USA are designed to help chefs and guests understand the veg-forward movement. Initial one-month pilots have shown a 24% increase in sales of VegRev orders compared to traditional menu items, and an 11% reduction in beef purchases year-on-year across the US business. In 2019, we also introduced online live training, developed by chefs and nutritionists to teach our internal network what is on-trend, and how a plantforward menu mindset will meet consumer demands. We have promoted the World Resources Institute Plant based meals playbook. Argentina joined the 'Veg Revolution', for example, and a new menu has been added once a week in nearly 70% of our contracts. In UK we continue to develop our Root Kitchen concept, which contains a range of delicious veg-centric recipes. We are also helping our sites to present their menus in the best way to encourage all of our customers to enjoy a plant-forward meal. Techniques include highlighting them, using descriptive words, creating plant-forward meal bases with optional add-ons, using logos to identify plant-forward options, and offering 'specials' or 'dish of the day' to promote what's in season.

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**Requesting member**

Moody's Corporation

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness of the impact of eating less meat)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO<sub>2</sub>e savings****Estimated payback**

Cost/saving neutral

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**Details of proposal**

We are helping clients and customers to raise awareness of the impact of eating less meat on our health and that of the planet. For example, in Portugal, our award-winning 'Choose Beans' campaign led to a 27% increase in legumes consumption in only one year across targeted sites. In Sweden, we collaborated with Research Institutes of Sweden (RISE) to develop a calculator to show customers the carbon footprint of each menu option. We communicated this information on posters, making it easier for our consumers to understand the high carbon footprint of red meat and dairy products.

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**Requesting member**

Moody's Corporation

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness and change behaviour to reduce food waste.)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

We work with a number of food waste measurement and reduction systems around the world to raise awareness, change behaviour and monitor our ability to reduce food waste. We activated different engagement initiatives with our clients to reduce food waste across our markets. For example, in Italy we helped an automotive client engage 3,500 stakeholders and six suppliers about food waste. This led to 90% of food waste being recovered and our client has now asked us to roll this out across all its canteens. In the UK, we work with BioBean to recycle coffee beans from our catering operations in a financial services client into various products including logs. On average, 1,600kg of used coffee grounds is now being recycled monthly, and we are rolling out the programme further. In 2019, we refreshed our guidance on preventing food waste in order to standardise our approach and ensure all our people have the knowledge they need to drive the change. The guide contains advice on every step of the process including menu planning, food storage, preparation and portion control. Furthermore, we work with online food redistribution charities, as well as local charities and community groups, to help our sites donate surplus food.

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**Requesting member**

Moody's Corporation

**Group type of project**

New product or service

**Type of project**

New product or service that has a lower upstream emissions footprint

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

520

**Estimated payback**

0-1 year

**Details of proposal**

Recycling used cooking oil as bio-diesel (ongoing in UK operations and Australia) - In order to divert food waste from ending up in sewer or landfill, we have arranged separate collections for food waste and used cooking oil at many of the foodservice sites where Compass manages the waste. In the last financial year, we sent over 3,200 tonnes of food waste to anaerobic digestion. We also turned more than one million litres of used cooking oil into biodiesel, saving over 2,000 tonnes of CO2. Stated estimated carbon savings are calculated based on one year's worth of displaced diesel consumption (200,000 litres) under current scope of scheme.

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**Requesting member**

Moody's Corporation

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

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**Requesting member**

Moody's Corporation

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Responsible Sourcing)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Other, please specify (highly variant)

**Details of proposal**

Our global Supply Chain Integrity Standards set out the minimum sourcing requirements for the mitigation of key risks to the integrity of our supply chain. This policy is underpinned by a robust set of standards which clearly define our responsible sourcing commitments and the values we expect our suppliers to uphold. We support our suppliers in achieving these standards through regular engagement, training and best practice guidance. The standards are regularly reviewed and updated, providing our customers with the assurance that we will provide them with food that is safe, wholesome and responsibly sourced.

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**Requesting member**

National Grid PLC

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

35

**Estimated payback**

3-5 years

**Details of proposal**

Carbon Foodprint is Compass USA's online environmental dashboard, enabling us to provide clients with cost effective solutions to lower the environmental impact of food service. Our Carbon Foodprint toolkit tracks data needed to reduce energy, water, and waste in the kitchen, while identifying opportunities for chefs to re-engineer their menus to lower greenhouse gas emissions. A monthly report communicates results to the client, associates, and guests. Users can help their clients track progress towards Science-Based Targets and other reporting (such as CDP). In 2019, Carbon Foodprint helped users to reduce enough red meat to avoid over 52,000 lbs. of CO2e, and reduce their water use by 41,000 gallons. N.B The estimated CO2e savings stated are for one site implementing Carbon FoodPrint.

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**Requesting member**

National Grid PLC

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

1-3 years

**Estimated lifetime CO2e savings**

50

**Estimated payback**

1-3 years

**Details of proposal**

Food waste reduction software Winnow. The smart meters connect the kitchen to cloud software allowing us to analyse exactly what is put in the bin in real time. This gives our chefs the information necessary to drive improvements in our production processes to reduce food waste. More than 250 of our larger sites across the UK and Ireland already use Winnow smart metering technology to measure, monitor and reduce food waste. We continue to introduce this technology to new sites and we will be launching a solution for our smaller locations and hospitality sites. Restaurant Associates has reduced food waste in the head office of a global professional services firm by around 5 tonnes since 2017, with an estimated value of £60,000 N.B The estimated CO2e savings stated are for one year and one site implementing Winnow. The CO2e savings will range depending on each site.

**Requesting member**

National Grid PLC

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Incorporation of plant-forward meals into menus)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients to incorporate plant-forward meals into their menus. Programmes like VegRev in the USA are designed to help chefs and guests understand the veg-forward movement. Initial one-month pilots have shown a 24% increase in sales of VegRev orders compared to traditional menu items, and an 11% reduction in beef purchases year-on-year across the US business. In 2019, we also introduced online live training, developed by chefs and nutritionists to teach our internal network what is on-trend, and how a plantforward menu mindset will meet consumer demands. We have promoted the World Resources Institute Plant based meals playbook. Argentina joined the 'Veg Revolution', for example, and a new menu has been added once a week in nearly 70% of our contracts. In UK we continue to develop our Root Kitchen concept, which contains a range of delicious veg-centric recipes. We are also helping our sites to present their menus in the best way to encourage all of our customers to enjoy a plant-forward meal. Techniques include highlighting them, using descriptive words, creating plant-forward meal bases with optional add-ons, using logos to identify plant-forward options, and offering 'specials' or 'dish of the day' to promote what's in season.

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**Requesting member**

National Grid PLC

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness of the impact of eating less meat)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients and customers to raise awareness of the impact of eating less meat on our health and that of the planet. For example, in Portugal, our award-winning 'Choose Beans' campaign led to a 27% increase in legumes consumption in only one year across targeted sites. In Sweden, we collaborated with Research Institutes of Sweden (RISE) to develop a calculator to show customers the carbon footprint of each menu option. We communicated this information on posters, making it easier for our consumers to understand the high carbon footprint of red meat and dairy products.

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**Requesting member**

National Grid PLC

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness and change behaviour to reduce food waste)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

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**Requesting member**

National Grid PLC

**Group type of project**

New product or service

**Type of project**

New product or service that has a lower upstream emissions footprint

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

520

**Estimated payback**

0-1 year

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**Requesting member**

National Grid PLC

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

Environmental toolkit (ongoing in UK operations) - Our Environmental Management System is delivered into every contract using our award-winning Environment Toolkit and our colleagues have access to training, videos, case studies and posters via our intranet. In 2019, we rebranded our Environment Toolkit to ensure it contains everything our sites need to help reduce operational costs, comply with environmental legislation and Compass procedures, and support our clients with their environmental activities. Our Toolkit can be easily integrated into our day to day working practices and we have received excellent feedback from our clients, who have found it self-explanatory, simple to use and a great way to engage colleagues. It can be easily adopted in various locations and is a cost-effective way to improve environmental management with ISO14001 approach or similar. Through making use of the Environmental Toolkit, clients have made numerous savings across energy use, transport, water use, materials, pollution prevention and waste. Just a few examples of the successes include one client in the Sports and Leisure division saving 4,320 hours per year of fridge energy and diverting 480,000 cups from landfill. Another in the same sector has utilised the toolkit to realise a saving of £30,000 per year on energy bills.

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**Requesting member**

National Grid PLC

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Responsible Sourcing)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Other, please specify (highly variant)

**Details of proposal**

Our global Supply Chain Integrity Standards set out the minimum sourcing requirements for the mitigation of key risks to the integrity of our supply chain. This policy is underpinned by a robust set of standards which clearly define our responsible sourcing commitments and the values we expect our suppliers to uphold. We support our suppliers in achieving these standards through regular engagement, training and best practice guidance. The standards are regularly reviewed and updated, providing our customers with the assurance that we will provide them with food that is safe, wholesome and responsibly sourced.

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**Requesting member**

Prudential Financial, Inc.

**Group type of project**

New product or service

**Type of project**

New product or service that has a lower upstream emissions footprint

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**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

35

**Estimated payback**

3-5 years

**Details of proposal**

Carbon Foodprint is Compass USA's online environmental dashboard, enabling us to provide clients with cost effective solutions to lower the environmental impact of food service. Our Carbon Foodprint toolkit tracks data needed to reduce energy, water, and waste in the kitchen, while identifying opportunities for chefs to re-engineer their menus to lower greenhouse gas emissions. A monthly report communicates results to the client, associates, and guests. Users can help their clients track progress towards Science-Based Targets and other reporting (such as CDP). In 2019, Carbon Foodprint helped users to reduce enough red meat to avoid over 52,000 lbs. of CO2e, and reduce their water use by 41,000 gallons. N.B The estimated CO2e savings stated are for one site implementing Carbon FoodPrint.

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**Requesting member**

Prudential Financial, Inc.

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

1-3 years

**Estimated lifetime CO2e savings**

50

**Estimated payback**

1-3 years

**Details of proposal**

Food waste reduction software Winnow. The smart meters connect the kitchen to cloud software allowing us to analyse exactly what is put in the bin in real time. This gives our chefs the information necessary to drive improvements in our production processes to reduce food waste. More than 250 of our larger sites across the UK and Ireland already use Winnow smart metering technology to measure, monitor and reduce food waste. We continue to introduce this technology to new sites and we will be launching a solution for our smaller locations and hospitality sites. Restaurant Associates has reduced food waste in the head office of a global professional services firm by around 5 tonnes since 2017, with an estimated value of £60,000 N.B The estimated CO2e savings stated are for one year and one site implementing Winnow. The CO2e savings will range depending on each site.

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**Requesting member**

Prudential Financial, Inc.

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Incorporation of plant-forward meals into menus)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

Cost/saving neutral

**Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients to incorporate plant-forward meals into their menus. Programmes like VegRev in the USA are designed to help chefs and guests understand the veg-forward movement. Initial one-month pilots have shown a 24% increase in sales of VegRev orders compared to traditional menu items, and an 11% reduction in beef purchases year-on-year across the US business. In 2019, we also introduced online live training, developed by chefs and nutritionists to teach our internal network what is on-trend, and how a plantforward menu mindset will meet consumer demands. We have promoted the World Resources Institute Plant based meals playbook. Argentina joined the 'Veg Revolution', for example, and a new menu has been added once a week in nearly 70% of our contracts. In UK we continue to develop our Root Kitchen concept, which contains a range of delicious veg-centric recipes. We are also helping our sites to present their menus in the best way to encourage all of our customers to enjoy a plant-forward meal. Techniques include highlighting them, using descriptive words, creating plant-forward meal bases with optional add-ons, using logos to identify plant-forward options, and offering 'specials' or 'dish of the day' to promote what's in season.

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**Requesting member**

Prudential Financial, Inc.

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness of the impact of eating less meat)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients and customers to raise awareness of the impact of eating less meat on our health and that of the planet. For example, in Portugal, our award-winning 'Choose Beans' campaign led to a 27% increase in legumes consumption in only one year across targeted sites. In Sweden, we collaborated with Research Institutes of Sweden (RISE) to develop a calculator to show customers the carbon footprint of each menu option. We communicated this information on posters, making it easier for our consumers to understand the high carbon footprint of red meat and dairy products.

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**Requesting member**

Prudential Financial, Inc.

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness and change behaviour to reduce food waste)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Cost/saving neutral

**Details of proposal**

We work with a number of food waste measurement and reduction systems around the world to raise awareness, change behaviour and monitor our ability to reduce food waste. We activated different engagement initiatives with our clients to reduce food waste across our markets. For example, in Italy we helped an automotive client engage 3,500 stakeholders and six suppliers about food waste. This led to 90% of food waste being recovered and our client has now asked us to roll this out across all its canteens. In the UK, we work with BioBean to recycle coffee beans from our catering operations in a financial services client into various products including logs. On average, 1,600kg of used coffee grounds is now being recycled monthly, and we are rolling out the programme further. In 2019, we refreshed our guidance on preventing food waste in order to standardise our approach and ensure all our people have the knowledge they need to drive the change. The guide contains advice on every step of the process including menu planning, food storage, preparation and portion control. Furthermore, we work with online food redistribution charities, as well as local charities and community groups, to help our sites donate surplus food.

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**Requesting member**

National Grid PLC

**Group type of project**

New product or service

**Type of project**

New product or service that has a lower upstream emissions footprint

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

520

**Estimated payback**

0-1 year

**Details of proposal**

Recycling used cooking oil as bio-diesel (ongoing in UK operations and Australia) - In order to divert food waste from ending up in sewer or landfill, we have arranged separate collections for food waste and used cooking oil at many of the foodservice sites where Compass manages the waste. In the last financial year, we sent over 3,200 tonnes of food waste to anaerobic digestion. We also turned more than one million litres of used cooking oil into biodiesel, saving over 2,000 tonnes of CO2. Stated estimated carbon savings are calculated based on one year's worth of displaced diesel consumption (200,000 litres) under current scope of scheme.

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**Requesting member**

Prudential Financial, Inc.

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

Environmental toolkit (ongoing in UK operations) - Our Environmental Management System is delivered into every contract using our award-winning Environment Toolkit and our colleagues have access to training, videos, case studies and posters via our intranet. In 2019, we rebranded our Environment Toolkit to ensure it contains everything our sites need to help reduce operational costs, comply with environmental legislation and Compass procedures, and support our clients with their environmental activities. Our Toolkit can be easily integrated into our day to day working practices and we have received excellent feedback from our clients, who have found it self-explanatory, simple to use and a great way to engage colleagues. It can be easily adopted in various locations and is a cost-effective way to improve environmental management with ISO14001 approach or similar. Through making use of the Environmental Toolkit, clients have made numerous savings across energy use, transport, water use, materials, pollution prevention and waste. Just a few examples of the successes include one client in the Sports and Leisure division saving 4,320 hours per year of fridge energy and diverting 480,000 cups from landfill. Another in the same sector has utilised the toolkit to realise a saving of £30,000 per year on energy bills.

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**Requesting member**

Prudential Financial, Inc.

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Responsible Sourcing)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Other, please specify (highly variant)

**Details of proposal**

Our global Supply Chain Integrity Standards set out the minimum sourcing requirements for the mitigation of key risks to the integrity of our supply chain. This policy is underpinned by a robust set of standards which clearly define our responsible sourcing commitments and the values we expect our suppliers to uphold. We support our suppliers in achieving these standards through regular engagement, training and best practice guidance. The standards are regularly reviewed and updated, providing our customers with the assurance that we will provide them with food that is safe, wholesome and responsibly sourced.

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**Requesting member**

TD Bank Group

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

35

**Estimated payback**

3-5 years

**Details of proposal**

Carbon Foodprint is Compass USA's online environmental dashboard, enabling us to provide clients with cost effective solutions to lower the environmental impact of food service. Our Carbon Foodprint toolkit tracks data needed to reduce energy, water, and waste in the kitchen, while identifying opportunities for chefs to re-engineer their menus to lower greenhouse gas emissions. A monthly report communicates results to the client, associates, and guests. Users can help their clients track progress towards Science-Based Targets and other reporting (such as CDP). In 2019, Carbon Foodprint helped users to reduce enough red meat to avoid over 52,000 lbs. of CO2e, and reduce their water use by 41,000 gallons. N.B The estimated CO2e savings stated are for one site implementing Carbon FoodPrint.

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**Requesting member**

TD Bank Group

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

1-3 years

**Estimated lifetime CO2e savings**

50

**Estimated payback**

1-3 years

**Details of proposal**

Food waste reduction software Winnow. The smart meters connect the kitchen to cloud software allowing us to analyse exactly what is put in the bin in real time. This gives our chefs the information necessary to drive improvements in our production processes to reduce food waste. More than 250 of our larger sites across the UK and Ireland already use Winnow smart metering technology to measure, monitor and reduce food waste. We continue to introduce this technology to new sites and we will be launching a solution for our smaller locations and hospitality sites. Restaurant Associates has reduced food waste in the head office of a global professional services firm by around 5 tonnes since 2017, with an estimated value of £60,000 N.B The estimated CO2e savings stated are for one year and one site implementing Winnow. The CO2e savings will range depending on each site.

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**Requesting member**

TD Bank Group

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Incorporation of plant-forward meals into menus)

**Emissions targeted**

Actions that would reduce our own supply chain emissions (our own scope 3)

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients to incorporate plant-forward meals into their menus. Programmes like VegRev in the USA are designed to help chefs and guests understand the veg-forward movement. Initial one-month pilots have shown a 24% increase in sales of VegRev orders compared to traditional menu items, and an 11% reduction in beef purchases year-on-year across the US business. In 2019, we also introduced online live training, developed by chefs and nutritionists to teach our internal network what is on-trend, and how a plantforward menu mindset will meet consumer demands. We have promoted the World Resources Institute Plant based meals playbook. Argentina joined the 'Veg Revolution', for example, and a new menu has been added once a week in nearly 70% of our contracts. In UK we continue to develop our Root Kitchen concept, which contains a range of delicious veg-centric recipes. We are also helping our sites to present their menus in the best way to encourage all of our customers to enjoy a plant-forward meal. Techniques include highlighting them, using descriptive words, creating plant-forward meal bases with optional add-ons, using logos to identify plant-forward options, and offering 'specials' or 'dish of the day' to promote what's in season.

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**Requesting member**

TD Bank Group

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness of the impact of eating less meat)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients and customers to raise awareness of the impact of eating less meat on our health and that of the planet. For example, in Portugal, our award-winning 'Choose Beans' campaign led to a 27% increase in legumes consumption in only one year across targeted sites. In Sweden, we collaborated with Research Institutes of Sweden (RISE) to develop a calculator to show customers the carbon footprint of each menu option. We communicated this information on posters, making it easier for our consumers to understand the high carbon footprint of red meat and dairy products.

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**Requesting member**

TD Bank Group

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness and change behaviour to reduce food waste.)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Cost/saving neutral

**Details of proposal**

We work with a number of food waste measurement and reduction systems around the world to raise awareness, change behaviour and monitor our ability to reduce food

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waste. We activated different engagement initiatives with our clients to reduce food waste across our markets. For example, in Italy we helped an automotive client engage 3,500 stakeholders and six suppliers about food waste. This led to 90% of food waste being recovered and our client has now asked us to roll this out across all its canteens. In the UK, we work with BioBean to recycle coffee beans from our catering operations in a financial services client into various products including logs. On average, 1,600kg of used coffee grounds is now being recycled monthly, and we are rolling out the programme further. In 2019, we refreshed our guidance on preventing food waste in order to standardise our approach and ensure all our people have the knowledge they need to drive the change. The guide contains advice on every step of the process including menu planning, food storage, preparation and portion control. Furthermore, we work with online food redistribution charities, as well as local charities and community groups, to help our sites donate surplus food.

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**Requesting member**

TD Bank Group

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

520

**Estimated payback**

0-1 year

**Details of proposal**

Recycling used cooking oil as bio-diesel (ongoing in UK operations and Australia) - In order to divert food waste from ending up in sewer or landfill, we have arranged separate collections for food waste and used cooking oil at many of the foodservice sites where Compass manages the waste. In the last financial year, we sent over 3,200 tonnes of food waste to anaerobic digestion. We also turned more than one million litres of used cooking oil into biodiesel, saving over 2,000 tonnes of CO2. Stated estimated carbon savings are calculated based on one year's worth of displaced diesel consumption (200,000 litres) under current scope of scheme.

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**Requesting member**

TD Bank Group

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Cost/saving neutral

**Details of proposal**

Environmental toolkit (ongoing in UK operations) - Our Environmental Management System is delivered into every contract using our award-winning Environment Toolkit and our colleagues have access to training, videos, case studies and posters via our intranet. In 2019, we rebranded our Environment Toolkit to ensure it contains everything our sites need to help reduce operational costs, comply with environmental legislation and Compass procedures, and support our clients with their environmental activities. Our Toolkit can be easily integrated into our day to day working practices and we have received excellent feedback from our clients, who have found it self-explanatory, simple to use and a great way to engage colleagues. It can be easily adopted in various locations and is a cost-effective way to improve environmental management with ISO14001 approach or similar. Through making use of the Environmental Toolkit, clients have made numerous savings across energy use, transport, water use, materials, pollution prevention and waste. Just a few examples of the successes include one client in the Sports and Leisure division saving 4,320 hours per year of fridge energy and diverting 480,000 cups from landfill. Another in the same sector has utilised the toolkit to realise a saving of £30,000 per year on energy bills.

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**Requesting member**

TD Bank Group

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Responsible Sourcing)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Other, please specify (highly variant)

**Details of proposal**

Our global Supply Chain Integrity Standards set out the minimum sourcing requirements for the mitigation of key risks to the integrity of our supply chain. This policy is underpinned by a robust set of standards which clearly define our responsible sourcing commitments and the values we expect our suppliers to uphold. We support our

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suppliers in achieving these standards through regular engagement, training and best practice guidance. The standards are regularly reviewed and updated, providing our customers with the assurance that we will provide them with food that is safe, wholesome and responsibly sourced.

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**Requesting member**

Verizon Communications Inc.

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

35

**Estimated payback**

3-5 years

**Details of proposal**

Carbon Foodprint is Compass USA's online environmental dashboard, enabling us to provide clients with cost effective solutions to lower the environmental impact of food service. Our Carbon Foodprint toolkit tracks data needed to reduce energy, water, and waste in the kitchen, while identifying opportunities for chefs to re-engineer their menus to lower greenhouse gas emissions. A monthly report communicates results to the client, associates, and guests. Users can help their clients track progress towards Science-Based Targets and other reporting (such as CDP). In 2019, Carbon Foodprint helped users to reduce enough red meat to avoid over 52,000 lbs. of CO2e, and reduce their water use by 41,000 gallons. N.B The estimated CO2e savings stated are for one site implementing Carbon FoodPrint.

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**Requesting member**

Verizon Communications Inc.

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

1-3 years

**Estimated lifetime CO2e savings**

50

**Estimated payback**

1-3 years

**Details of proposal**

Food waste reduction software Winnow. The smart meters connect the kitchen to cloud software allowing us to analyse exactly what is put in the bin in real time. This gives our chefs the information necessary to drive improvements in our production processes to reduce food waste. More than 250 of our larger sites across the UK and Ireland already use Winnow smart metering technology to measure, monitor and reduce food waste. We continue to introduce this technology to new sites and we will be launching a solution for our smaller locations and hospitality sites. Restaurant Associates has reduced food waste in the head office of a global professional services firm by around 5 tonnes since 2017, with an estimated value of £60,000 N.B The estimated CO2e savings stated are for one year and one site implementing Winnow. The CO2e savings will range depending on each site.

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**Requesting member**

Verizon Communications Inc.

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Incorporation of plant-forward meals into menus)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients to incorporate plant-forward meals into their menus. Programmes like VegRev in the USA are designed to help chefs and guests understand the veg-forward movement. Initial one-month pilots have shown a 24% increase in sales of VegRev orders compared to traditional menu items, and an 11% reduction in beef purchases year-on-year across the US business. In 2019, we also introduced online live training, developed by chefs and nutritionists to teach our internal network what is on-trend, and how a plantforward menu mindset will meet consumer demands. We have promoted the World Resources Institute Plant based meals playbook. Argentina joined the 'Veg Revolution', for example, and a new menu has been added once a week in nearly 70% of our contracts. In UK we continue to develop our Root Kitchen concept, which contains a range of delicious veg-centric recipes. We are also helping our sites to present their menus in the best way to encourage all of our customers to enjoy a plant-forward meal. Techniques include highlighting them, using descriptive words, creating plant-forward meal bases with optional add-ons, using logos to identify

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plant-forward options, and offering 'specials' or 'dish of the day' to promote what's in season.

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**Requesting member**

Verizon Communications Inc.

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness of the impact of eating less meat)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients and customers to raise awareness of the impact of eating less meat on our health and that of the planet. For example, in Portugal, our award-winning 'Choose Beans' campaign led to a 27% increase in legumes consumption in only one year across targeted sites. In Sweden, we collaborated with Research Institutes of Sweden (RISE) to develop a calculator to show customers the carbon footprint of each menu option. We communicated this information on posters, making it easier for our consumers to understand the high carbon footprint of red meat and dairy products.

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**Requesting member**

Verizon Communications Inc.

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness and change behaviour to reduce food waste.)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Cost/saving neutral

**Details of proposal**

We work with a number of food waste measurement and reduction systems around the world to raise awareness, change behaviour and monitor our ability to reduce food waste. We activated different engagement initiatives with our clients to reduce food waste across our markets. For example, in Italy we helped an automotive client engage 3,500 stakeholders and six suppliers about food waste. This led to 90% of food waste being recovered and our client has now asked us to roll this out across all its canteens. In the UK, we work with BioBean to recycle coffee beans from our catering operations in a financial services client into various products including logs. On average, 1,600kg of used coffee grounds is now being recycled monthly, and we are rolling out the programme further. In 2019, we refreshed our guidance on preventing food waste in order to standardise our approach and ensure all our people have the knowledge they need to drive the change. The guide contains advice on every step of the process including menu planning, food storage, preparation and portion control. Furthermore, we work with online food redistribution charities, as well as local charities and community groups, to help our sites donate surplus food.

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**Requesting member**

Verizon Communications Inc.

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

520

**Estimated payback**

0-1 year

**Details of proposal**

Recycling used cooking oil as bio-diesel (ongoing in UK operations and Australia) - In order to divert food waste from ending up in sewer or landfill, we have arranged separate collections for food waste and used cooking oil at many of the foodservice sites where Compass manages the waste. In the last financial year, we sent over 3,200 tonnes of food waste to anaerobic digestion. We also turned more than one million litres of used cooking oil into biodiesel, saving over 2,000 tonnes of CO2. Stated estimated carbon savings are calculated based on one year's worth of displaced diesel consumption (200,000 litres) under current scope of scheme.

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**Requesting member**

Verizon Communications Inc.

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

0-1 year

**Details of proposal**

Environmental toolkit (ongoing in UK operations) - Our Environmental Management System is delivered into every contract using our award-winning Environment Toolkit and our colleagues have access to training, videos, case studies and posters via our intranet. In 2019, we rebranded our Environment Toolkit to ensure it contains everything our sites need to help reduce operational costs, comply with environmental legislation and Compass procedures, and support our clients with their environmental activities. Our Toolkit can be easily integrated into our day to day working practices and we have received excellent feedback from our clients, who have found it self-explanatory, simple to use and a great way to engage colleagues. It can be easily adopted in various locations and is a cost-effective way to improve environmental management with ISO14001 approach or similar. Through making use of the Environmental Toolkit, clients have made numerous savings across energy use, transport, water use, materials, pollution prevention and waste. Just a few examples of the successes include one client in the Sports and Leisure division saving 4,320 hours per year of fridge energy and diverting 480,000 cups from landfill. Another in the same sector has utilised the toolkit to realise a saving of £30,000 per year on energy bills.

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**Requesting member**

Verizon Communications Inc.

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Responsible Sourcing)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Other, please specify (highly variant)

**Details of proposal**

Our global Supply Chain Integrity Standards set out the minimum sourcing requirements for the mitigation of key risks to the integrity of our supply chain. This policy is underpinned by a robust set of standards which clearly define our responsible sourcing commitments and the values we expect our suppliers to uphold. We support our suppliers in achieving these standards through regular engagement, training and best practice guidance. The standards are regularly reviewed and updated, providing our customers with the assurance that we will provide them with food that is safe, wholesome and responsibly sourced.

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**Requesting member**

VMware, Inc

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

35

**Estimated payback**

3-5 years

**Details of proposal**

Carbon Foodprint is Compass USA's online environmental dashboard, enabling us to provide clients with cost effective solutions to lower the environmental impact of food service. Our Carbon Foodprint toolkit tracks data needed to reduce energy, water, and waste in the kitchen, while identifying opportunities for chefs to re-engineer their menus to lower greenhouse gas emissions. A monthly report communicates results to the client, associates, and guests. Users can help their clients track progress towards Science-Based Targets and other reporting (such as CDP). In 2019, Carbon Foodprint helped users to reduce enough red meat to avoid over 52,000 lbs. of CO2e, and reduce their water use by 41,000 gallons. N.B The estimated CO2e savings stated are for one site implementing Carbon FoodPrint.

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**Requesting member**

VMware, Inc

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

1-3 years

**Estimated lifetime CO2e savings**

50

**Estimated payback**

1-3 years

**Details of proposal**

Food waste reduction software Winnow. The smart meters connect the kitchen to cloud software allowing us to analyse exactly what is put in the bin in real time. This gives our chefs the information necessary to drive improvements in our production processes to reduce food waste. More than 250 of our larger sites across the UK and Ireland already use Winnow smart metering technology to measure, monitor and reduce food waste. We continue to introduce this technology to new sites and we will be launching a solution for our smaller locations and hospitality sites. Restaurant Associates has reduced food waste in the head office of a global professional services firm by around 5 tonnes since 2017, with an estimated value of £60,000 N.B The estimated CO2e savings stated are for one year and one site implementing Winnow. The CO2e savings will range depending on each site.

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**Requesting member**

VMware, Inc

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Incorporation of plant-forward meals into menus)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients to incorporate plant-forward meals into their menus. Programmes like VegRev in the USA are designed to help chefs and guests understand the veg-forward movement. Initial one-month pilots have shown a 24% increase in sales of VegRev orders compared to traditional menu items, and an 11% reduction in beef purchases year-on-year across the US business. In 2019, we also introduced online live training, developed by chefs and nutritionists to teach our internal network what is on-trend, and how a plantforward menu mindset will meet consumer demands. We have promoted the World Resources Institute Plant based meals playbook. Argentina joined the 'Veg Revolution', for example, and a new menu has been added once a week in nearly 70% of our contracts. In UK we continue to develop our Root Kitchen concept, which contains a range of delicious veg-centric recipes. We are also helping our sites to present their menus in the best way to encourage all of our customers to enjoy a plant-forward meal. Techniques include highlighting them, using descriptive words, creating plant-forward meal bases with optional add-ons, using logos to identify plant-forward options, and offering 'specials' or 'dish of the day' to promote what's in season.

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**Requesting member**

VMware, Inc

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness of the impact of eating less meat)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Cost/saving neutral

**Details of proposal**

We are helping clients and customers to raise awareness of the impact of eating less meat on our health and that of the planet. For example, in Portugal, our award-winning 'Choose Beans' campaign led to a 27% increase in legumes consumption in only one year across targeted sites. In Sweden, we collaborated with Research Institutes of Sweden (RISE) to develop a calculator to show customers the carbon footprint of each menu option. We communicated this information on posters, making it easier for our consumers to understand the high carbon footprint of red meat and dairy products.

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**Requesting member**

VMware, Inc

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness and change behaviour to reduce food waste.)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Cost/saving neutral

**Details of proposal**

We work with a number of food waste measurement and reduction systems around the world to raise awareness, change behaviour and monitor our ability to reduce food waste. We activated different engagement initiatives with our clients to reduce food waste across our markets. For example, in Italy we helped an automotive client engage 3,500 stakeholders and six suppliers about food waste. This led to 90% of food waste being recovered and our client has now asked us to roll this out across all its canteens. In the UK, we work with BioBean to recycle coffee beans from our catering operations in a financial services client into various products including logs. On average, 1,600kg of used coffee grounds is now being recycled monthly, and we are rolling out the programme further. In 2019, we refreshed our guidance on preventing food waste in order to standardise our approach and ensure all our people have the knowledge they need to drive the change. The guide contains advice on every step of the process including menu planning, food storage, preparation and portion control. Furthermore, we work with online food redistribution charities, as well as local charities and community groups, to help our sites donate surplus food.

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**Requesting member**

VMware, Inc

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

520

**Estimated payback**

0-1 year

**Details of proposal**

Recycling used cooking oil as bio-diesel (ongoing in UK operations and Australia) - In order to divert food waste from ending up in sewer or landfill, we have arranged separate collections for food waste and used cooking oil at many of the foodservice sites where Compass manages the waste. In the last financial year, we sent over 3,200 tonnes of food waste to anaerobic digestion. We also turned more than one million litres of used cooking oil into biodiesel, saving over 2,000 tonnes of CO2. Stated estimated carbon savings are calculated based on one year's worth of displaced diesel consumption (200,000 litres) under current scope of scheme.

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**Requesting member**

VMware, Inc

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Cost/saving neutral

**Details of proposal**

Environmental toolkit (ongoing in UK operations) - Our Environmental Management System is delivered into every contract using our award-winning Environment Toolkit and our colleagues have access to training, videos, case studies and posters via our intranet. In 2019, we rebranded our Environment Toolkit to ensure it contains everything our sites need to help reduce operational costs, comply with environmental legislation and Compass procedures, and support our clients with their environmental activities. Our Toolkit can be easily integrated into our day to day working practices and we have received excellent feedback from our clients, who have found it self-explanatory, simple to use and a great way to engage colleagues. It can be easily adopted in various locations and is a cost-effective way to improve environmental management with ISO14001 approach or similar. Through making use of the Environmental Toolkit, clients have made numerous savings across energy use, transport, water use, materials, pollution prevention and waste. Just a few examples of the successes include one client in the Sports and Leisure division saving 4,320 hours per year of fridge energy and diverting 480,000 cups from landfill. Another in the same sector has utilised the toolkit to realise a saving of £30,000 per year on energy bills.

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**Requesting member**

VMware, Inc

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Responsible Sourcing)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Other, please specify (highly variant)

**Details of proposal**

Our global Supply Chain Integrity Standards set out the minimum sourcing requirements for the mitigation of key risks to the integrity of our supply chain. This policy is underpinned by a robust set of standards which clearly define our responsible sourcing commitments and the values we expect our suppliers to uphold. We support our suppliers in achieving these standards through regular engagement, training and best practice guidance. The standards are regularly reviewed and updated, providing our customers with the assurance that we will provide them with food that is safe, wholesome and responsibly sourced.

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**Requesting member**

Wells Fargo & Company

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

35

**Estimated payback**

3-5 years

**Details of proposal**

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Wells Fargo & Company

**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

1-3 years

**Estimated lifetime CO2e savings**

50

**Estimated payback**

1-3 years

**Details of proposal**

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Wells Fargo & Company

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Incorporation of plant-forward meals into menus)

**Emissions targeted**

Actions that would reduce both our own and our customers' emissions

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings**

**Estimated payback**

Cost/saving neutral

**Details of proposal**

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**Requesting member**

Wells Fargo & Company

**Group type of project**

Change to provision of goods and services

**Type of project**

Other, please specify (Raise awareness of the impact of eating less meat)

**Emissions targeted**

Please select

**Estimated timeframe for carbon reductions to be realized**

0-1 year

**Estimated lifetime CO2e savings****Estimated payback**

Cost/saving neutral

**Details of proposal**

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**Group type of project**

Change to provision of goods and services

**Type of project**

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**Emissions targeted**

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**Requesting member**

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**Group type of project**

New product or service

**Type of project**

New product or service that reduces customers products / services operational emissions

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**Requesting member**

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**Group type of project**

Change to provision of goods and services

**Type of project**

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**Emissions targeted**

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**Estimated payback**

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**Details of proposal**

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## SC2.2

**(SC.2.2) Have requests or initiatives by CDP Supply Chain members prompted your organization to take organizational-level emissions reduction initiatives?**

No

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## SC3.1

**(SC3.1) Do you want to enroll in the 2020-2021 CDP Action Exchange initiative?**

No

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## SC3.2

**(SC3.2) Is your company a participating supplier in CDP's 2019-2020 Action Exchange initiative?**

No

SC4.1

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**(SC4.1) Are you providing product level data for your organization's goods or services?**

No, I am not providing data

Submit your response

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**In which language are you submitting your response?**

English

**Please confirm how your response should be handled by CDP**

|                             | I am submitting to     | Public or Non-Public Submission | Are you ready to submit the additional Supply Chain Questions? |
|-----------------------------|------------------------|---------------------------------|--|
| I am submitting my response | Investors<br>Customers | Public                          | Yes, submit Supply Chain Questions now                         |

**Please confirm below**

I have read and accept the applicable Terms